Concept Environmental and Social Review Summary

Concept Stage

(ESRS Concept Stage)

Date Prepared/Updated: 03/16/2020 | Report No: ESRSC01193
## BASIC INFORMATION

### A. Basic Project Data

<table>
<thead>
<tr>
<th>Country</th>
<th>Region</th>
<th>Project ID</th>
<th>Parent Project ID (if any)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brazil</td>
<td>LATIN AMERICA AND CARIBBEAN</td>
<td>P173202</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Project Name</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Pro-Gestão: Public Sector Modernization</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Practice Area (Lead)</th>
<th>Financing Instrument</th>
<th>Estimated Appraisal Date</th>
<th>Estimated Board Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Governance</td>
<td>Investment Project Financing</td>
<td>3/16/2020</td>
<td>5/28/2020</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Borrower(s)</th>
<th>Implementing Agency(ies)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brazil Ministry of Economy</td>
<td>Special Secretariat for Debureaucratization, Management and Digital Government/ Especial de Desburoc</td>
</tr>
</tbody>
</table>

### Proposed Development Objective(s)

To improve efficiency and accountability in Brazil's Federal Government human resource management, public procurement, intergovernmental transfers and digital government transformation.

### Financing (in USD Million)

<table>
<thead>
<tr>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Project Cost</td>
</tr>
</tbody>
</table>

### B. Is the project being prepared in a Situation of Urgent Need of Assistance or Capacity Constraints, as per Bank IPF Policy, para. 12?

No

### C. Summary Description of Proposed Project [including overview of Country, Sectoral & Institutional Contexts and Relationship to CPF]

The Brazilian Ministry of Economy is leading an administrative reform and requested support to modernize three key areas: (I) Human resource management, (ii) Government Management, and; (III) Digital government.
The proposed Project aligns well with the Brazil FY18-23 Country Partnership Framework (CPF). It will support the CPF’s Focus Area 1 & 2 (Fiscal consolidation and government effectiveness and Private sector investment and productivity growth) by helping the adoption of policy reforms necessary to improve service delivery, reestablish fiscal stability and strengthen fiscal management, as well as setting up institutional arrangements that can attract and leverage private sector investment.

The project will finance technical assistance activities and its design includes the following subcomponents:

Component 1 – Technical Assistance. The objective of this component is to provide technical assistance to the federal government in the following areas: (a) human resources and wage bill; (b) public procurement; and (c) digital government.

Subcomponent 1.1: Human resources and wage bill management. This subcomponent will support activities in two main areas: (i) Career system redesign and human resources modernization. The federal government is preparing an overhaul of the entire civil service and requires support to identify the most effective and efficient career system. The new career system would only apply to new cohorts of civil servants. (ii) Development of a data warehouse and business intelligence tool for HRM. The Bank will support the development of a new system to cope with existing technology issues and adapt it to the new career system, as well as modernization of payroll auditing, among others. These tools will improve management and governance processes and support the use of evidence for decision-making.

Subcomponent 1.2: Public procurement. This subcomponent will support activities in three areas. (i) Procurement: Elaboration of the strategic plan for procurement and development of new COMPRASNET modules. It will support strategic planning of procurement, including its management and supervision, business model and marketplace solution implementation, and technical and procedural issues regarding the development of the COMPRASNET 4.0 platform. (ii) Survey of usage federal buildings: a survey and database of the usage rate of federal buildings, the demand for space and the elaboration of the strategic plan for the Federal District. (iii) Plataforma +Brasil and inter-governmental transfers: It will support the development of the new modules of the Plataforma +Brasil and activities to strengthen its network in the country. It is anticipated that modules on public works, teaching resources, and transfers to civil society organizations will be developed.

Subcomponent 1.3: Digital Government. This subcomponent will finance studies in the following areas: (i) digital identity; (ii) digital transformation of services; (iii) interoperability strategy; and (iv) alignment of digital resources. The activities will include studies on the integration of databases, IT infrastructure, information security, and the structuring (methodology) of the process of issuing digital identities. The component will also support digitalization of essential public services and the development of a strategy to integrate federal digital platforms with subnational entities. Finally, it aims to contribute to the development of Brazil’s digital government strategy which aims to address the lack of coordination among levels of government. It will support the implementation of a centralized call center, a study on the unification of channels, and consolidation of data centers.

Subcomponent 1.4: Project Management. This subcomponent will finance a Project Management Unit (PMU) to implement and monitor the project and its results, including the technical and fiduciary areas. Activities might include training, auditing services, and monitoring and evaluation capacity.
D. Environmental and Social Overview

D.1. Project location(s) and salient characteristics relevant to the ES assessment [geographic, environmental, social]
The proposed operation will have nationwide relevance and will focus on technical assistance activities: (i) supporting the modernization of human resources and wage bill management; (ii) strategic planning of public procurement, including management and supervision, business model abs marketplace solution implementation; and (iii) improving the digital government, electronic platforms, training, process mapping effort.
The proposed TA operation will support activities to improve government services delivery. Its Investments does not foresee infrastructure works or other on-the-ground activities. The initial assessment also indicates that the existing public facilities do meet the requirements of the ESSs.
The proposed project will not support civil works nor other on-the-ground investments are expected. No future construction of physical infrastructure investments, spatial plans and natural resources management regulations are expected as results of technical assistance activities supported by the project. No site-specific interventions are expected, but some elements of the project would have positive effect throughout all parts of the country by improving the delivery of public services by the federal government.

D. 2. Borrower’s Institutional Capacity

The Brazilian Government has advanced environmental, social and labor laws, reflecting a political culture of significant environmental and social protection. The Brazilian regulatory framework and policies in environmental, labor and work conditions, community safety and health, indigenous peoples, and cultural heritage are also robust.
The Brazilian Government has also shown adequate procedures and capacity to identify and mitigate risks and impacts under Bank funded operations. The Ministry of Economy has no previous experience with the World Bank Environmental and Social Framework. As the social and environmental risks of the Technical Assistance operation are LOW/MODERATE, this lack of experience is not considered a major issue.

II. SCREENING OF POTENTIAL ENVIRONMENTAL AND SOCIAL (ES) RISKS AND IMPACTS

A. Environmental and Social Risk Classification (ESRC) Moderate

Environmental Risk Rating Low

The proposed TA will support activities to improve government services delivery. Its Investments does not foresee infrastructure works or other on-the-ground activities. The project will support the electronic improvement and implementation of a bidding management system, which will be applicable to federal entities, and will based on the public procurement law and its regulations that government mas follow. The Public Procurement Law (Law 8.666/93) gives the main rules for public procurement and contracts. The expected improvement of a comprehensive procurement system by Ministry of Economy would help to reduce procurement processing time, paper consumption, identify suppliers and establish verification procedures to evaluate compliance with environment regulations for sustainable management of natural resources by the primary suppliers.
No civil works or other on-the-ground investments will be supported. No future construction of physical infrastructure investments, spatial plans and natural resources management regulations are expected as results of technical assistance activities supported by the project.
The initial environmental risks and impacts assessment indicates that this technical assistance operation is likely to have no large-scale, significant and irreversible adverse direct impacts to the physical, biological, natural, and/or cultural environment, and/or downstream implications on society and the environment. The initial assessment also indicates that the existing facilities do meet the requirements of the ESSs. Potential environmental impacts are expected to be preventable through planned measures. Considering the type of technical assistance activities to be supported and expected outputs no environmental reputational risk is envisaged either. Therefore, the proposed initial environmental risk classification is a Low risk operation.

As part of project preparation, the expected activities are being assessed, and mitigation measures will be defined a priori. The Client will develop an Environment and Social Commitment Plan (ESCP) proportionate to the project risk classification.

Social Risk Rating

Moderate

This TA operation is expected to have positive outcomes at Federal level at the medium- and long-run. These positive outcomes include, among others: increased transparency; improved delivery of good quality public services; and improved enabling environment for doing business. Its activities are not expected to have adverse social impacts. They neither require land acquisition or lead to restrictions on land use, nor are expected to have adverse impacts on Indigenous Peoples and other vulnerable and disadvantaged social groups.

The proposed survey of usage federal buildings will provide the federal government with a centralized inventory of real estate holdings and reliable or comprehensive information on their value, tenancy situation and legal status. Numerous buildings appear to be underused or idle. It is expected that the activities aiming the redesigning of the career system and the modernization of human resources will not apply to civil servants already hired and will not hurt their labor rights and working conditions. These activities are expected to render the career system of new cohorts of civil servants more effective and efficient. However, these changes may also be perceived by some stakeholders as activities such as not being neutral and may initially face some opposition, representing a moderate reputational risk as well as the risk of protests erupting if the reforms on career system and modernization of human resources are not clearly explained and thoroughly consulted. The development of digital government is expected to bring more efficiency on public service provision, broader access to and as improved quality on public service provision (with significant benefits to service users at a reduced cost) as well as to further social accountability. Some worldwide studies [World Bank. 2016. World Development Report 2016: Digital Dividends (Washington, DC: World Bank) and The United Nations 2018. E-Government Survey 2018: Gearing E-Government to Support Transformation towards Sustainable and Resilient Societies (New York: United Nations)] have evidenced that – as far as access to ICTs have expanded worldwide – a negative correlation between the use of digital technologies and social exclusion. Tacking these facts into consideration, the social risks of these technical assistance activities are initially assessed as Moderate. To ensure that these technical assistance activities are carried out in a way that the advice and other support they provide are consistent with the World Bank Environmental and Social Standards, all Terms of Reference, work plans or deliverable will be prior reviewed by the Bank.

B. Environment and Social Standards (ESSs) that Apply to the Activities Being Considered

B.1. General Assessment
ESS1 Assessment and Management of Environmental and Social Risks and Impacts

**Overview of the relevance of the Standard for the Project:**

The operation would focus on human resource management; government management, including inter-governmental transfers and procurement; and digital government. The project will only finance Technical Assistance (TA) investments including digital systems, formulation of government process and procedures, proposal for polices, modeling of career and performance system and other studies focusing on services delivery. The proposed activities are focusing on capacity building type of activities both institutional and human resources, and will not involve any physical infrastructure. However, some of them are related to procurement of some ICT software and hardware to increase existing performance of government services system. Most of the ICT procurement is planned to be for virtual services or software. Therefore, the project is not expected to generate significantly more e-waste than would be the case in the absence of the project. Even if the servers were to be physically installed, which is not the plan, they would augment existing capacity not replace it.

It is expected that the activities aiming the redesigning of the career system and modernizing human resources administration will neither apply to civil servants already hired, nor adversely affect their labor rights and working conditions.

These activities are expected to render the career system of new cohorts of civil servants more effective and efficient. During the preparation, this situation will be verified and confirmed with a supporting explanation in the appraisal ESRS. Should it be found during preparation that career path redesign or IT system modernization impact the work status of the current civil workers cohort, the appraisal ESRS will include the corresponding mitigation measures.

The project will have nationwide effects on the GOB’s systems, but will not support feasibility studies for future infrastructure investments, site-specific interventions or civil works. The application of the ESSs will support implementing the TA in a sustainable manner for the benefits of the environment and people. Relevant social and environment management instruments will be prepared as appropriate and promptly disclosed during the preparation of the project.

Following the World Bank ESF, the Client will: (i) apply environmental and social risk management measures as relevant and appropriate to the nature of the envisaged risks and impacts of the activities; (ii) carry out a brief social assessment focused on how to enhance potentially positive benefits its activities may bring to social groups potentially underrepresented among the civil servants (such as women, people with disabilities, ethnic and race minorities) and considering also potential downstream effects of the survey and the strategic plan of usage federal buildings at the Federal District on involuntary resettlement; (iii) promote stakeholder engagement and participation in a manner proportionate to the direct, diffuse and induced social and environmental impacts and downstream effects envisaged as potential outcomes of the TA; and (iii) review the terms of reference, work plans or other documents defining the scope and outputs of the TA, ensuring that they are drafted so that the advice and other support provided is consistent with the ESSs. These guidelines will be included in the Project’s ESCP.

To promote the sustainable use of resources, including energy, electronic material, and paper, the TA would set out requirements to address resources efficiency and e-waste management throughout the project life cycle. Guidelines on management of e-waste should be considered as part of ESCP.

Environmental: The proposed TA operation does not foresee infrastructure works or other on-the-ground activities with environmental and social impacts and risks. It is likely to have no large-scale, significant and irreversible adverse direct impacts and/or downstream implications on the environment. It is not expected to pose a risk of environmental pollution and degradation of natural resources (air, soil, water). It is not expected to affect biodiversity or habitats, either positively or negatively, directly or indirectly, or depend upon biodiversity for its success.
Social: The TA is expected to have positive outcomes for the Brazilian society, including, among others: improved delivery of good quality public services and enhanced efficiency of the state. The social risks initially envisaged refer to the potential opposition to activities aiming the redesigning of the civil servants’ career system and the modernization of human resources, the possibility that protests erupt if the proposed reforms are not clearly explained to society and potential social exclusion of underrepresented and vulnerable social groups if the reforms do not put in place measures to promote equal opportunity on the recruitment of the new cohort of civil servants. The potential risk that some functions are digitally outsourced and may lead to adverse impact on the current cohort of Civil Servants will be assessed during preparation and in the appraisal stage ESRS any needed mitigation measures will be considered. A potential downstream implication from the survey of usage federal buildings located in the Federal District is that this survey may – after project completion – serve as inputs for redefining the usage of federal buildings that might be occupied by other users. These environmental and social risks and impacts will be further assessed during preparation.

Special measures may be taken to ensure that disadvantaged individuals and vulnerable social groups are neither disadvantaged in sharing development benefits resulting from the TA, nor disproportionately bear potentially adverse downstream effects resulting from them. These impacts will be assessed through a brief and focused social assessment of the potential benefits and impacts of activities envisaged under Sub-Component I.II Policy and Legal Frameworks (including: proposals for new career structures, strategic workforce planning parameters, capacity-building, and performance evaluation) and Component III Digital Governance. This social assessment will be integrated as part of the environmental and social issues scoping exercise to be carried out by the client during project preparation.

As already foreseen in the Brazilian legislation ruling labor procedures that apply to public servants (Law 8,112/1990), Project activities under Sub-Component I.II: shall ensure that decisions relating to the recruitment of the new cohort of public servants will not be made on the basis of personal characteristics unrelated to inherent job requirements, will be based on the principle of equal opportunity and will avoid any form of discrimination in the recruitment and management of the public service cohort. Activities proposed under Component III: Digital Government shall also consider how the development and use of new digital technologies in the provision of public services can bridge the digital divides that can put vulnerable groups further behind in taking advantage of socio-economic opportunities and accessing public services due to lack of access to ICT infrastructure and technologies as well as to digital illiteracy and the know how to use ICTs. Opportunities for benefiting disadvantaged individuals and vulnerable social groups shall also be explored when carrying out the technical assistance.

Considering the TA nature of the project as well as the scale of the risks and impacts resulting from its products, the preparation of a stand-alone environment impact assessment is not required. However, the nature of the TA calls for a focused Social Assessment and a Stakeholder Engagement Plan. The Client will carry out an environmental and social issues scoping exercise in accordance with Bank guidance and the ESF, and will prepare a report to support integrating of the relevant E&S factors in the TA activities.

Areas where “Use of Borrower Framework” is being considered:

The use of the Borrower Framework is not been considered in replacement of the mandatory environmental and social requirements of the Bank through investment project financing (IPF).

Nevertheless, the project should be implemented in compliance with applicable national and sub-national environmental laws and requirements.
ESS10 Stakeholder Engagement and Information Disclosure

This standard is relevant. The Borrower will disclose project information to allow stakeholders to understand the purpose, nature and scale of project activities, their duration and their potential downstream implications. The Borrower will keep a channel of outside communication where all stakeholders will be able to lodge requests of information, suggestions and complaints with regards to the technical assistance activities supported by the project. Whether possible according to an assessment made by the Bank team during project preparation, this channel will utilize existing structures within the Federal Government. Concerns, requests of information and grievances related to the technical assistance activities will be registered and responded in a timely manner, promptly and effectively. This channel of communication will comply with the requirements set in ESS 10 for grievance redressing (Annex 1 – Grievance Mechanism).

The views of stakeholders will be taken into account during the implementation of the technical assistance activities, which may include – as appropriate – a process of consultation with key stakeholders, particularly, but not limited to, the more sensitive aspects of this operation such as the human resource management, wage bill management, possible outsourcing of existing jobs to a digital space. A draft of a proportionate Stakeholder Engagement Plan - describing how project activities will be disclosed and, whenever needed, consulted with key stakeholders shall be carried out throughout its implementation – shall be prepared and disclosed by Appraisal.

B.2. Specific Risks and Impacts

A brief description of the potential environmental and social risks and impacts relevant to the Project.

ESS2 Labor and Working Conditions

ESS 2 is relevant. Civil servants and consultants working on the project will be covered to the extent required by ESS2. It is expected that no potential risks on labor and working conditions are initially expected under the Project. Consultants will be hired to carry out some of the envisaged Technical Assistance activities and other supporting services required for the organization of professional training workshops and events.

During project preparation, the Government will develop written Labor Management Procedures in accordance with the requirements of ESS 2 and the national labor legislation. All labor contracts will be based on principles of non-discrimination and equal opportunity, no-harassment, freedom of association, safety and health at the work place, avoidance of child labor and forced labor, as well as the provision to workers of accessible means to raise workplace concerns without retaliation. Emergency procedures in workplaces shall be verified.

A Grievance Mechanism (GRM) will be provided to raise workplace concerns. These Labor Management Procedures shall be prepared and disclosed before Appraisal.

Additionally, some core functions of the project will be executed by government civil servants and they will remain subject to the terms and conditions of their existing public sector employment agreement and ESS2 will not apply to them, with the exception for the provisions related with the Protection of the Work Force (paragraphs 17 to 20) and Occupational Health and Safety (paragraphs 24 to 30).

ESS3 Resource Efficiency and Pollution Prevention and Management

The ESS 3 is currently not relevant. It is recognized that digital government would generate electronic waste pollution and consume finite natural resources. Nevertheless, based on the initial environmental and social
assessment, it is not expected that the activities supported by the proposed TA IPF operation will pose a risk of environmental pollution and degradation of natural resources (air, soil, water) or electronic waste. The expected activities will not involve construction works/service operations that may lead to adverse impacts related with pollution and resource efficiency. During project implementation, and following the Commitment Plan, the Client will consider measure to promote efficient use of energy as well as avoid the generation of e-waste, including reuse, recycling and recover e-waste in a manner that is safe for human health and environment. Moreover, the preparation studies and terms of reference for the projects and interventions resulting from this TA shall consider issues such as use, disposal, and/or recycling of material related to the electromobility systems. There will be some activities related to procurement of some ICT software and hardware to increase existing performance of government services system, but it is no expected to generate significantly more e-waste than would be the case in absence of the project.

The Law specifically mentions that the principles applicable to tenders are the following: equitable treatment; selection of most advantageous proposal; promotion of sustainable national development; legality; inpersonality; morality; equality; transparency; administrative probity; connection to the tender price and objective judgement. It also gives preference, on public bidding, to companies that offer products and services that comply Brazilian technical and environmental regulations and are produced in Brazil. These principles will guide the improvement of the procurement system and all activities to be supported under the proposed Project.

ESS4 Community Health and Safety
This standard is not relevant. This TA IPF operation it is not expected to involve activities that may lead to direct adverse impacts on community health and safety.

ESS5 Land Acquisition, Restrictions on Land Use and Involuntary Resettlement
Not currently relevant. The TA IPF operation will not require land acquisition or lead to restrictions on land use that may have adverse impacts related to involuntary resettlement. Sub-component II.III: Efficient use of buildings will finance only a survey of the current use of office space of federal buildings in the Federal District with the aim of improving space allocation and savings. Should the scope of the survey and resulting plan be expanded to include other types of federal properties, the relevance of ESS5 will be re-evaluated.

ESS6 Biodiversity Conservation and Sustainable Management of Living Natural Resources
Not currently relevant. This TA IPF operation will not potentially affect biodiversity or habitats, either positively or negatively, directly or indirectly, or depend upon biodiversity for its success. The Project does not intend to invest in the forest sector, will not support any forest related activities, or purchasing natural resources commodities. Sub-component II.III: Efficient use of buildings will support only the survey of federal office buildings in the DF and will not include any federal lands or buildings in the protected areas, rural properties, natural habitats, or modified habitats that include significant biodiversity value. The project will support the electronic improvement and implementation of a bidding management system, which will be applicable to federal entities, and will based on the public procurement law and its regulations that
government must follow. The Public Procurement Law (Law 8.666/93) gives the main rules for public procurement and contracts.

The expected improvement of a comprehensive procurement system by Ministry of Economy would help to reduce procurement processing time, paper consumption, identify suppliers and establish verification procedures to evaluate compliance with environment regulations for sustainable management of natural resources by the primary suppliers.

The project is not anticipated to lead any negative impact on living natural resources, including native or non-native species, but using resources (like paper, energy and public offices) more efficiently, the Project may have some direct benefits to living natural resources.

ESS7 Indigenous Peoples/Sub-Saharan African Historically Underserved Traditional Local Communities

Not currently relevant. The activities envisaged under the TA IPF operation are not expected to interfere or to have downstream implications in areas where Indigenous Peoples are present in or to which they have a collective attachment. There is no need to prepare an Indigenous Peoples Policy Framework as impacts on vulnerable social groups may be assessed by the focused social assessment and the respective Terms of Reference under ESS1 as well as specific provisions in the SEP and the ESCP.

ESS8 Cultural Heritage

The standard is relevant. This TA IPF Operation is not expected to include site-specific activities and technical activities to be supported will not include, directly or indirectly, excavations, demolition, movement of earth, flooding or other changes in the physical environment. Therefore, expected activities are not likely to have risks or impacts on tangible cultural heritage.

Sub-component II.III: Efficient use of buildings will support only the survey of usage federal office buildings in the DF. the assessment of the demand for space and the elaboration of the strategic plan for the usage of federal buildings at the Federal District.

Through the TOR for the building survey and Environmental and Social Commitment Plan, the potential impacts of the survey and use strategy to be developed by the proposed technical assistance activities on any public buildings of cultural or historical value will be determined and mitigated. The Client will implement documentation and protection of historical, architectural assets, in compliance with the requirements of this standard and in compliance with the guidelines defined by the National Institute for Historical and Cultural Heritage (IPHAN).

ESS9 Financial Intermediaries

Not relevant. This IPF operation does not involve Financial Intermediaries.

C. Legal Operational Policies that Apply

OP 7.50 Projects on International Waterways

No
This policy is not triggered because the project will neither affect any international waterways as defined under the policy, their efficient utilization and protection, nor adversely affect relations between the Bank and its borrowers, and between riparian states.

**OP 7.60 Projects in Disputed Areas**

No

This policy is not triggered because the project does not involve dispute areas. No site-specific activities are expected.

### III. WORLD BANK ENVIRONMENTAL AND SOCIAL DUE DILIGENCE

#### A. Is a common approach being considered?

No

**Financing Partners**

Not applicable.

#### B. Proposed Measures, Actions and Timing (Borrower’s commitments)

**Actions to be completed prior to Bank Board Approval:**

The team recommends the following actions to be considered during project preparation:

- The Client will be required to designate a representative to have overall accountability for environmental and social performance of the project.
- The Bank and the Client will reach an agreement on the need and process to address environmental and social impact assessment associated to the proposed TA activities.
- The Client will present a Report of the Environmental and Social Issues Scoping Exercise, including a focused Social Assessment.
- The Client in collaboration with the Bank will prepare the Environmental and Social Commitment Plan (ESCP).
- The Client and the Bank will define channels for information disclosure, continued communication with stakeholders and grievance redress using as far as possible the existing structures of the Borrower/Client to receive, lodge and facilitate resolution of concerns and grievances as well as to respond to requests of information made by key stakeholders in a timely manner. These measures shall be compiled on a Stakeholder Engagement Plan, to be prepared and disclosed by Appraisal. The SEP will be updated periodically.
- The Bank will do its due diligence on environmental and social risks and impacts management for the proposed operation including the preliminary review of the E&S aspects of the Terms of Reference to hire the technical assistance activities that are available at this stage.
- The Client will prepare a draft LMP

The ESCP and SEP will be disclosed prior to project appraisal.

**Possible issues to be addressed in the Borrower Environmental and Social Commitment Plan (ESCP):**

The team recommends that the ESCP of this TA IPF Operation addresses the following issues:

- The Client will adopt strict environmental and social procedures to ensure that technical assistance activities actually have low/moderate potential for environmental and social risks and negative impacts.
- The Borrower will define clear roles, responsibilities and authority as well as designate specific personnel to be responsible for monitoring project activities and reporting to the Bank on environmental and social aspects.
The Borrower will adopt a proportionate but robust strategy of information disclosure of project activities and communication with stakeholders based on clear information to avoid rumors, reduce misinformation and enable the gathering of feedback from stakeholders and will update and implement the SEP accordingly.

- The Borrower will finalize and implement the LMP
- The Borrower will put in place a grievance redress mechanism.
- The Borrower will finalize and implement the social impact assessment included in the E&S Scoping Report and include any relevant issues in the Terms of Reference for hiring the technical assistance activities, and will ensure that the TOR also include the requirements and activities needed to comply with any applicable ESF requirements; the Borrower will submit the TOR to the World Bank for prior review.

C. Timing

Tentative target date for preparing the Appraisal Stage ESRS 20-May-2020

IV. CONTACT POINTS

World Bank
Contact: Daniel Ortega Nieto  
Title: Senior Governance Specialist
Telephone No: 5761+1054 /  
Email: dorteganieto@worldbank.org

Borrower/Client/Recipient
Borrower: Brazil Ministry of Economy
Implementing Agency: Special Secretariat for Debureaucratization, Management and Digital Government/ Especial de Desburoc

V. FOR MORE INFORMATION CONTACT

The World Bank
1818 H Street, NW
Washington, D.C. 20433
Telephone: (202) 473-1000
Web: http://www.worldbank.org/projects

VI. APPROVAL

Task Team Leader(s): Daniel Ortega Nieto
Practice Manager (ENR/Social) Maria Gonzalez de Asis Recommended on 16-Mar-2020 at 13:58:50 EDT
Safeguards Advisor ESSA Maria Da Cunha (SAESSA) Cleared on 16-Mar-2020 at 14:42:32 EDT