



Integrated Land Administration System Project (P122219)

EUROPE AND CENTRAL ASIA | Croatia | Social, Urban, Rural and Resilience Global Practice Global Practice | IBRD/IDA | Specific Investment Loan | FY 2012 | Seq No: 13 | ARCHIVED on 01-Jun-2017 | ISR28395 |

Implementing Agencies: Ministry of Justice, Ministry of Finance, State Geodetic Authority

Key Dates

Key Project Dates

Bank Approval Date:04-Aug-2011

Effectiveness Date:15-Nov-2011

Planned Mid Term Review Date:28-Oct-2013

Actual Mid-Term Review Date:06-Nov-2013

Original Closing Date:31-Oct-2015

Revised Closing Date:30-Apr-2018

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The objective of the proposed Project is to modernize the land administration and management system to improve the efficiency, transparency and cost effectiveness of government services.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components

Name

A: Land Registration System Development:(Cost \$0.13 M)

B: Spatial Information and Cadastre System Modernization:(Cost \$3.93 M)

C: Improving Digital Services:(Cost \$12.35 M)

D: Project Management, Training, Public Awareness:(Cost \$1.64 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Moderately Satisfactory	● Moderately Satisfactory
Overall Implementation Progress (IP)	● Moderately Satisfactory	● Moderately Satisfactory
Overall Risk Rating	● Moderate	● Moderate



Implementation Status and Key Decisions

The project has been restructured to extend the closing date until April 30, 2018. An implementation support mission was conducted in May 2017 and the Bank team noted good progress toward the achievement of the Project Development Objective. Since January 2017, the number of customers lodging requests online has increased from 1.4 percent to 3.5 percent, and processing times in Land Registry Offices (LROs) and Cadaster Offices (COs) decreased from 16 days to 12.5 days and 8 days to 3.5 days, respectively. In the coming months, the implementing agencies intend to introduce the online submission of geodetic elaborates; conduct a public awareness campaign to advertise e-services; organize a customer satisfaction survey; clear a backlog of more than 39,000 cases in LROs; renovate the Sisak CO; complete the data harmonization and homogenization pilots; and develop a Joint Cadastre and Land Registration Strategy.

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	● Moderate	● Moderate
Macroeconomic	--	● Low	● Low
Sector Strategies and Policies	--	● Low	● Low
Technical Design of Project or Program	--	● Low	● Low
Institutional Capacity for Implementation and Sustainability	--	● Moderate	● Moderate
Fiduciary	--	● Low	● Low
Environment and Social	--	● Low	● Low
Stakeholders	--	● Moderate	● Moderate
Other	--	--	--
Overall	--	● Moderate	● Moderate

Results

Project Development Objective Indicators

► Increased customer satisfaction with land admin services (measured on a scale from 1 to 5) (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	4.4 (cadastre) 4.1 (Land registry)	No data	4.7 (cadastre) 4.5 (Land registry)	4.50
Date	30-Nov-2009	30-Sep-2016	31-Dec-2016	30-Apr-2017

Comments

Source: 2016 customer satisfaction survey



► Reduced transaction processing times in the land registry and cadastre (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	46 days (LROs) and 30 days (COs)	13 days (LORs) and 5.7 days (COs)	12.5 days (LROs) and 3.5 days (COs)	10 days (LORs) and 10 (COs) days
Date	31-Dec-2010	30-Sep-2016	30-Apr-2017	30-Apr-2018

► Increased percentage of customers lodging requests online (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	1.40	3.50	5.00
Date	31-Dec-2010	30-Sep-2016	30-Apr-2017	30-Apr-2018

► Increased use of shared spatial data by government agencies/ministries (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	6 agencies use data of SGA	17.00	28.00	18.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

Overall Comments

Intermediate Results Indicators



► Percent of LR offices processing transactions in 10 days or less (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	40.00	45.00	62.60	80.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2018

► No. of pages scanned (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	12.5 million	12.5 million	10 million
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► Land registration strategy completed (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	no strategy	In Progress	In Progress	strategy completed
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► No. of queries on MOJ eLR-book web portal (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	30 million	44 million	51 million	no target
Date	31-Dec-2010	30-Sep-2016	31-Dec-2016	30-Apr-2017



► Average time to process transactions in COs (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	30 days	7.9 days	3.5 days	10 days
Date	31-Dec-2010	30-Sep-2016	30-Apr-2017	30-Apr-2018

► Number of new offices completed (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	3.00	3.00	4.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► No. of pages scanned (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1 million	9.4 million	10.4 million	4 million
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► Number of services provided by the Geoportal (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	9.00	36.00	44.00	17.00
Date	31-Dec-2010	31-Mar-2016	30-Mar-2017	30-Apr-2017



► Number of requests processed online via the Geoportal (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	850,000.00	4,117,000.00	4,117,000.00	1,100,000.00
Date	31-Dec-2010	31-Dec-2016	31-Dec-2016	30-Apr-2018

► SGA strategy completed (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	N	Y	Y	Y
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► NSDI implementation underway (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Preliminary NSDI strategy prepared	Yes	Yes	Yes
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► No. of page views on SGA cadastre web portal (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	9.4 million	10.7 million	14.5 million	no target
Date	31-Dec-2010	31-Mar-2016	31-Mar-2017	30-Apr-2017



► No. of cadastre and land registry offices with Joint Information System in operation (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	3 LROs and 2 COs	108 LROs and 113 COs.	108 LROs and 113 COs.	109 LROs and 82 COs
Date	31-Dec-2010	30-Nov-2016	31-Mar-2017	30-Apr-2017

Comments

The Joint Information System is in operation in all COs and LROs. The difference between Actual and End Target is due to a change in the number of COs and LROs.

► Number of Cadastral Municipalities with cadastre maps homogenized (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	106.00	106.00	400.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► JIS management organization established (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	ad-hoc organization for JIS management	JIS management organization established	JIS management organization established	Org. established with sufficient financing and human capacity
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► Percent of records in the JIS with the personal identification number (OIB) added (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	7%	31.9%	33.2%	40%
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2018



► No. of government registers connected to the JIS (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	4.00	4.00	4.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► No. of web services provided to external users via JIS (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	2.00	5.00	4.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► M&E system in operation (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Y	Y	Y	Y
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► Number of training programs delivered for SGA staff (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	17.00	21.00	12.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017



► Number of SGA staff trained (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	2,968.00	3,337.00	800.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► Number of training programs delivered for MOJ staff (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	8.00	8.00	4.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► Number of MOJ staff trained (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	929.00	929.00	600.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

► Avg no. of days to complete recordn of purchase/sale of property in land adm system (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	46.00	15.45	12.50	7.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017



▲ Avg no. of days to complete recordn of purchase/sale of property–Urban (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	46.00	15.45	12.50	7.00
Date	31-Dec-2010	30-Sep-2016	31-Mar-2017	30-Apr-2017

▶ User Perception of Quality of Public Services (%) (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	88.00	--	90.00	90.00
Date	30-Nov-2009	30-Sep-2016	31-Dec-2016	30-Apr-2017


▲ Total number of transactions of the main public service targeted by the project (Number, Custom Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	200,000.00	--	--	200,000.00

Overall Comments

Data on Financial Performance

Disbursements (by loan)

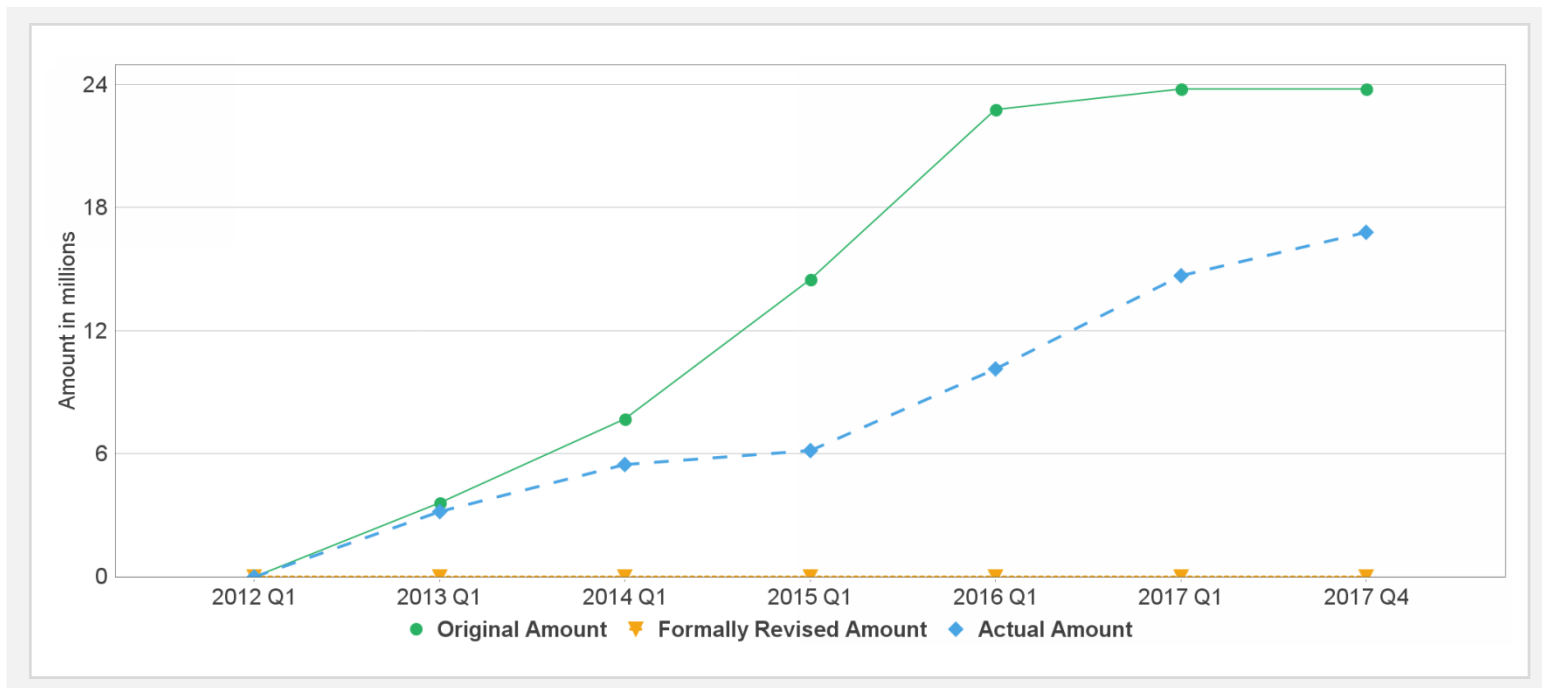
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P122219	IBRD-80860	Effective	USD	23.80	23.80	0.00	16.85	3.20	 71%

Key Dates (by loan)



Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P122219	IBRD-80860	Effective	04-Aug-2011	17-Aug-2011	15-Nov-2011	31-Oct-2015	30-Apr-2018

Cumulative Disbursements



Restructuring History

Level 2 Approved on 16-Jan-2014 ,Level 2 Approved on 07-Aug-2015 ,Level 2 Approved on 13-Apr-2017

Related Project(s)

There are no related projects.