H. E. Mr. Henri Yav Mulang
Minister of Finance
Ministry of Finance
Boulevard du 30 juin
Commune de la Gombe
Kinshasa 1, BP 12997
Democratic Republic of Congo

Re: Democratic republic of Congo
IDA Grant D021-ZR
IDA Credit 5572-ZR

Health System Strengthening for Better Maternal and Child Health Results Project

Additional Instructions: Disbursement

Excellency:

I refer to the Financing Agreement between the International Development Association (the “Association”) and the Democratic Republic of Congo (the “Recipient”) for the above-referenced project, of the date herewith. The Agreement provides that the Association may issue additional instructions regarding the withdrawal of the proceeds of IDA Financing (“Grant” and “Credit”) D021-ZR and 5572-ZR (collectively “Financing”). This letter (“Disbursement Letter”), as revised from time to time, constitutes the additional instructions.

The attached World Bank Disbursement Guidelines for Projects, dated May 1, 2006, (“Disbursement Guidelines”) (Attachment 1), are an integral part of the Disbursement Letter. The manner in which the provisions in the Disbursement Guidelines apply to the Financing is specified below. Sections and subsections in parentheses below refer to the relevant sections and subsections in the Disbursement Guidelines and, unless otherwise defined in this letter, the capitalized terms used have the meanings ascribed to them in the Disbursement Guidelines.

I. Disbursement Arrangements

(i) Disbursement Methods (section 2). The following Disbursement Methods may be used under the Financing:

- Reimbursement
- Direct Payment
- Special Commitment
- Advance
(ii) **Disbursement Deadline Date (subsection 3.7).** The Disbursement Deadline Date is 4 months after the Closing Date specified in the Financing Agreement. Any changes to this date will be notified by the Association.

**II. Withdrawal of Financing Proceeds**

(i) **Authorized Signatures (subsection 3.1).** An authorized signatory letter in the Form attached (Attachment 2) should be furnished to the Association at the address indicated below providing the name(s) and specimen signature(s) of the official(s) authorized to sign Applications:

Banque mondiale  
Bouldevard Tshatshi N° 49  
Immeuble De Witte  
Commune de la Gombe  
Entre la Présidence de la République et le Grand Hôtel de Kinshasa  
Kinshasa, République Démocratique du Congo  
Attention de : Ahmadou Moustapha Ndiaye, Directeur-pays

(ii) **Applications (subsections 3.2-3.3).** Please provide completed and signed (a) applications for withdrawal, together with supporting documents, and (b) applications for special commitments, together with a copy of the commercial bank letter of credit, to the address indicated below:

The World Bank  
Loan Department  
13th Floor, Delta Center  
Menengai Road  
Upper Hill  
P.O. Box 30577-00100  
Nairobi, Kenya  
Tel +254 20 2936 000

(iii) **Electronic Delivery (subsection 3.4)** The Association may permit the Recipient to electronically deliver to the Association Applications (with supporting documents) through the Association’s Client Connection, web-based portal. The option to deliver Applications to the Association by electronic means may be effected if: (a) the Recipient has designated in writing, pursuant to the terms of subparagraph (i) of this Section, its officials who are authorized to sign and deliver Applications and to receive secure identification credentials (“SIDC”) from the Association for the purpose of delivering such Applications by electronic means; and (b) the such officials designated by the Recipient have registered as users of Client Connection. If the Association agrees, the Association will provide the Recipient with SIDC for the designated officials. Following which, the designated officials may deliver Applications electronically by completing Form 2380, which is accessible through Client Connection (https://clientconnection.worldbank.org). The Recipient may continue to exercise the option of preparing and delivering Applications in paper form. The Association reserves the right and way,
in its sole discretion, temporarily or permanently disallow the electronic delivery of Applications by the Recipient.

(iv) Terms and Conditions of Use of SIDC to Process Applications. By designating officials to use SIDC and by choosing to deliver the Applications electronically, the Recipient confirms through the authorized signatory letter its agreement to: (a) abide by the Terms and Conditions of Use of Secure Identification Credentials in connection with Use of Electronic Means to Process Applications and Supporting Documentation (“Terms and Conditions of Use of Secure Identification Credentials”) provided in Attachment 3; and (b) to cause such official to abide by those terms and conditions.

(v) Minimum Value of Applications (subsection 3.5). The Minimum Value of Applications is USD 300,000.

(vi) Advances (sections 5 and 6).

Type of Designated Accounts (subsection 5.3): Pooled
- DA. A and DA.B will be managed by DEP/CAGF under Ministry of Public Health will finance eligible expenditures under categories 1 and 2 of Section IV.A.2 of the Financing Agreement
- Advances made to UN Agencies by the Association for eligible expenditures under Category 3 pursuant to section IV.A.2 of Schedule 2 of the Financing Agreement will be deposited into an official UN Bank Account using the Blanket Commitment form, in accordance with the provisions of the Financial Regulations of the said UN Agency, as revised to the date of this Agreement.

- Currency of Designated Accounts (subsection 5.4): USD

- Financial Institution at which the Designated Accounts Will Be Opened (subsection 5.5): Citibank

- Ceiling (subsection 6.1): (See Section IV of the letter)
  - DA.A: For Category 1 pursuant to section IV.A.2 of Schedule 2 of the Financing Agreement, the ceiling will be flexible. Advances will be provided to the Designated Account, based on a forecast of expenditures against components and Disbursement Categories for the first six months. The forecast will be based on the Annual Work Plan that will be provided to IDA and cleared by the task team leader prior to implementation.

  - DA.B: USD 2,200,000

  - For all UN Advances under Category 3 of section IV.A.2 of Schedule 2 of the Agreement, a UN Advance account with commitment will be established to facilitate disbursements that are consistent with the said UN Agency's flow
requirements. **The Ceiling of each UN Advance Account will be the equivalent of 100 percent of the contract amount.**

III. Reporting on Use of Financing Proceeds

(i) **Supporting Documentation (section 4).** Supporting documentation should be provided with each application for withdrawal as set out below:

- **For requests for Reimbursement and for reporting eligible expenditures paid from the Designated Accounts:**
  - Records evidencing eligible expenditures (e.g., copies of receipts, supplier invoices); for goods against contracts valued at US$500,000 or more; for services of consulting firms against contracts valued at US$200,000 or more; for individual consultant services against contracts valued at US$100,000 or more; for all operating expenditures;
  - Customized Statement of Expenditure in the form attached (Attachment 7) for Performance Based Financing under Category 1 of Section IV.A.2 of Schedule 2 of the Financing Agreement;
  - Statement of Expenditure in the form attached (Attachment 4) for all other expenditures/contracts; and
  - List of payments against contracts that are subject to the Association's prior review, in the form attached (Attachment 5)

- **For requests for Direct Payment:** records evidencing eligible expenditures, e.g., copies of receipts, supplier invoices and documentary evidence of delivery and the Recipient's acceptance of contracted goods or services

- **(iii) Other Supporting Documentation Instructions** All other supporting documentation for SOEs should be retained by the project management or Recipient and must be made available for review by periodic World Bank missions and internal and external auditors.

Withdrawal Applications for Performance Based Financing under Category 1 of Section IV.A.2 of Schedule 2 of the Financing Agreement must be supported by:

- A six month cash forecast which reflects cash needs for project components supported under Category 1 of Section IV.A.2 of Schedule 2 of the Financing Agreement;
- Copies of the Independent expert verification certification of the Delivery of the Packages of Health Services satisfactory to the Association for eligible expenditures under Category 1 of Section IV.A.2 of Schedule 2 of the Financing Agreement.

IV. Other Disbursement Information

Two pooled Designated Accounts will be used to comingle proceeds of this IDA Financing, 55721 and 5572 with the proceeds of the TF018375 and to jointly finance eligible expenditures under Category 1 and 2 of Section IV.A.2 of Schedule 2 of the Financing Agreement.
The proceeds of the IDA Financing D021 and 5572 as well as the TF018375 will be advanced into the pooled DAs. A combined ceiling (See Section II.vi) has been determined for each DA and will be allocated to each financing source as follows:

**DA.A:** 36% for IDA Grant D021, 59% for IDA Credit 5572, and 05% for the TF018375 will finance eligible expenditures under Category 1 of Section IV.A.2 of the Financing Agreement.

**DA.B:** USD 1,100,000 for IDA Grant D021 and USD 1,100,000 for IDA Credit 5572 will finance eligible expenditures under Category 2 of Section IV.A.2 of the Financing Agreement.

Funds from the Designated Accounts may be transferred to Transaction Accounts in local currency to meet eligible expenditures, provided that transactions and balance in this account are included in all project financial reports and in the Designated Accounts reconciliation.

**IV. Other Important Information**


From the Client Connection website, you will be able to prepare and deliver Applications, monitor the near real-time status of the Financing, and retrieve related policy, financial, and procurement information.

If you have not already done so, the Association recommends that you register as a user of the Client Connection website ([https://clientconnection.worldbank.org](https://clientconnection.worldbank.org)). From this website, you will be able to prepare and deliver Applications, monitor the near real-time status of the Financing, and retrieve related policy, financial, and procurement information. All Recipient officials authorized to sign and deliver Applications by electronic means are required to register with Client Connection before electronic delivery can be affected. For more information about the website and registration arrangements, please contact the Association by email at <clientconnection@worldbank.org>.
If you have any queries in relation to the above, please contact Faly Diallo, Finance Officer at LOA-AFR@worldbank.org using the above reference.

Yours sincerely,

INTERNATIONAL DEVELOPMENT ASSOCIATION

By

Ahmadou Moustapha Ndiaye
Country Director for the Democratic Republic of Congo
Africa Region

1. World Bank Disbursement Guidelines for Projects, dated May 1, 2006
2. Form for Authorized Signatures
3. Terms and Conditions of Use of Secure Identification Credentials in connection with Use of Electronic Means to Process Applications and Supporting Documentation, dated March 1, 201:
4. Form of Statement of Expenditure
5. Form of Payments Against Contracts Subject to the Bank’s Prior Review
6. Form of Designated Account Reconciliation
7. Form of Customized Statement of Expenditures for PBF
Form of Authorized Signatory Letter

[Letterhead]
Ministry of Finance
Boulevard du 30 juin
Commune de la Gombe
Kinshasa 1, BP 12997
Democratic Republic of Congo

The World Bank
1818 H Street, N.W.
Washington, D.C. 20433
United States of America

Attention: [Country Director]

Re: Democratic Republic of Congo
IDA Grant ________
IDA Credit ________

Health System Strengthening for Better Maternal and Child Health Results Project

Additional Instructions: Disbursement

I refer to the Financing Agreement ("Agreement") between the International Development Association (the "Association") and the Democratic Republic of Congo (the "Recipient"), dated ________, providing the above Financing. For the purposes of Section 2.03 of the General Conditions as defined in the Agreement, any [one] of the persons whose authenticated specimen signatures appear below is authorized on behalf of the Recipient to sign applications for withdrawal [and applications for a special commitment] under this Financing.

For the purpose of delivering Applications to the Association, [each] of the persons whose authenticated specimen signatures appears below is authorized on behalf of the Recipient, acting individually or jointly, to deliver Applications, and evidence in support thereof on the terms and conditions specified by the Association.

Instruction to the Recipient: Stipulate if more than one person needs to sign Applications, and how many of each positions, and if any thresholds apply. Please delete this footnote in final letter that is sent to the Association.

Instruction to the Recipient: Stipulate if more than one person needs to jointly sign Applications, if so, please indicate the actual number. Please delete this footnote in final letter that is sent to the Association.

Instruction to the Recipient: Use this bracket if any one of the authorized persons may sign; if this is not applicable, please delete. Please delete this footnote in final letter that is sent to the Association.

Instruction to the Recipient: Use this bracket only if several individuals must jointly sign each Application. If this is not applicable, please delete. Please delete this footnote in final letter that is sent to the Association.
This confirms that the Recipient is authorizing such persons to accept Secure Identification Credentials (SIDC) and to deliver the Applications and supporting documents to the Association by electronic means. In full recognition that the Association shall rely upon such representations and warranties, including without limitation, the representations and warranties contained in the Terms and Conditions of Use of Secure Identification Credentials in connection with Use of Electronic Means to Process Applications and Supporting Documentation ("Terms and Conditions of Use of SIDC"), the Recipient represents and warrants to the Association that it will cause such persons to abide by those terms and conditions.

This Authorization replaces and supersedes any Authorization currently in the Association records with respect to this Agreement.

[Name], [position] Specimen Signature: __________________________
[Name], [position] Specimen Signature: __________________________
[Name], [position] Specimen Signature: __________________________

Yours truly,

/ signed /

[Position]

5 Instruction to the Recipient: Add this paragraph if the Recipient wishes to authorize the listed persons to use Secure Identification Credentials and to deliver Applications by electronic means; if this is not applicable, please delete the paragraph. Please delete this footnote in final letter that is sent to the Association.
The World Bank (Bank)\(^1\) will provide secure identification credentials (SIDC) to permit the Borrower to deliver applications for withdrawal and applications for special commitments under the Agreement(s) and supporting documentation (such applications and supporting documentation together referred to in these Terms and Conditions of Use as Applications) to the Bank electronically, on the terms and conditions of use specified herein.

SIDC can be either: (a) hardware-based (Physical Token), or (b) software-based (Soft Token). The Bank reserves the right to determine which type of SIDC is most appropriate.

**A. Identification of Users.**

1. The Borrower will be required to identify in a completed Authorized Signatory Letter (ASL) duly delivered to and received by the Bank each person who will be authorized to deliver Applications. The Bank will provide SIDC to each person identified in the ASL (Signatory), as provided below. The Borrower shall also immediately notify the Bank if a Signatory is no longer authorized by the Borrower to act as a Signatory.

2. Each Signatory must register as a user on the Bank's Client Connection (CC) website (https://clientconnection.worldbank.org) prior to receipt of his/her SIDC. Registration on CC will require that the Signatory establish a CC password (CC Password). The Signatory shall not reveal his/her CC Password to anyone or store or record the CC Password in written or other form. Upon registration as a CC user, the Signatory will be assigned a unique identifying account name.

**B. Initialization of SIDC.**

1. Prior to initialization of SIDC by a Signatory, the Signatory will acknowledge having read, understood and agreed to be bound by these Terms and Conditions of Use.

2. Where a Physical Token is to be used, promptly upon receipt of the Physical Token, the Signatory will access CC using his/her account name and CC Password and register his/her Physical Token and set a personal identification number (PIN) to be used in connection with the use of his/her Physical Token, after which the Physical Token will be initialized for use by the Signatory exclusively for purposes of delivering Applications. Where a Soft Token is to be used, the

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\(^1\) “Bank” includes IBRD and IDA.

\(^2\) “Borrower” includes the borrower of an IBRD loan, IDA credit, or Project Preparation Facility advance and the recipient of a grant.
Signatory will access CC using his/her account name and CC Password and set a personal identification number (PIN) to be used in connection with the use of his/her Soft Token, after which the Soft Token will be initialized for use by the Signatory exclusively for purposes of delivering Applications. Upon initialization of the SIDC, the Signatory will be a "SIDC User". The Bank will maintain in its database a user account (Account) for each SIDC User for purposes of managing the SIDC of the SIDC User. Neither the Borrower nor the SIDC User will have any access to the Account.

3. Prior to first use of the SIDC by the SIDC User, the Borrower shall ensure that the SIDC User has received training materials provided by the Bank in use of the SIDC.

C. Use of SIDC.

1. Use of the SIDC is strictly limited to use in the delivery of Applications by the SIDC User in the manner prescribed by the Bank in the Agreement(s) and these Terms and Conditions. Any other use of the SIDC is prohibited.

2. The Bank assumes no responsibility or liability whatsoever for any misuse of the SIDC by the SIDC User, other representatives of the Borrower, or third parties.

3. The Borrower undertakes to ensure, and represents and warrants to the Bank (such representation and warranty being expressly relied upon by the Bank in granting SIDC) that each SIDC User understands and will abide by, these Terms and Conditions of Use, including without limitation the following:

4. Security

4.1. The SIDC User shall not reveal his/her PIN to anyone or store or record the PIN in written or other form.

4.2. The SIDC User shall not allow anyone else to utilize his/her SIDC to deliver an Application to the Bank.

4.3. The SIDC User shall always logout from CC when not using the system. Failure to logout properly can create a route into the system that is unprotected.

4.4. If the SIDC User believes a third party has learned his/her PIN or has lost his/her Physical Token he/she shall immediately notify clientconnection@worldbank.org.

4.5. The Borrower shall immediately notify the Bank at clientconnection@worldbank.org of any lost, stolen or compromised SIDC, and take other reasonable steps to ensure such SIDC is disabled immediately.

5. Reservation of Right to Disable SIDC

5.1. The Borrower shall reserve the right to revoke the authorization of a SIDC User to use the SIDC for any reason.

5.2. The Bank reserves the right, in its sole discretion, to temporarily or permanently disable a SIDC, de-activate a SIDC User’s Account or both.
6. **Care of Physical Tokens**

6.1. Physical Tokens will remain the property of the Bank.

6.2. The Bank will physically deliver a Physical Token to each Signatory designated to receive one in a manner to be determined by and satisfactory to the Bank.

6.3. Physical Tokens contain delicate and sophisticated instrumentation and therefore should be handled with due care, and should not be immersed in liquids, exposed to extreme temperatures, crushed or bent. Also, Physical Tokens should be kept more than five (5) cm from devices that generate electromagnetic radiation (EMR), such as mobile phones, phone-enabled PDAs, smart phones and other similar devices. Physical Tokens should be carried and stored separate from any EMR device. At close range (less than 5 cm), these devices can output high levels of EMR that can interfere with the proper operation of electronic equipment, including the Physical Token.

6.4. Without derogating from these Terms and Conditions of Use, other technical instructions on the proper use and care of Physical Tokens are available at http://www.rsa.com.

7. **Replacement**

7.1. Lost, damaged, compromised (in terms of 4.5, above) or destroyed Physical Tokens will be replaced at the expense of the Borrower.

7.2. The Bank reserves the right, in its sole discretion, not to replace any Physical Token in the case of misuse, or not to reactivate a SIDC User’s Account.
The World Bank
APPLICATION FOR
WITHDRAWAL
STATEMENT OF EXPENDITURES
(SOE)\(^3\)

**CONTRACT ETAIIL**

<table>
<thead>
<tr>
<th>Item No.</th>
<th>Name and Address of Contractors/Suppliers</th>
<th>Contract or Purchase order No. &amp; Date (or other ref.)</th>
<th>Brief Description of Goods, Works or Services</th>
<th>Currency and Total Amount of Contract</th>
<th>Total amount invoices covered by application (net of retention)</th>
<th>Elig. %</th>
<th>Invoiced Amount Eligible for Financing</th>
<th>Amount Paid From Designated Account (if any)</th>
<th>Date of Transaction</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>

**TOT ALS**

\(^3\) Supporting documents for this SOE retained at: (insert location)
Payments Made during Reporting Period
Against Contracts Subject to the Bank’s Prior Review

<table>
<thead>
<tr>
<th>Contract Number</th>
<th>Supplier</th>
<th>Contract Date</th>
<th>Contract Amount</th>
<th>Date of WB's No-Objection to Contract</th>
<th>Amount Paid to Supplier during Period</th>
<th>WB’s Share of Amount Paid to Supplier during Period</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
<td></td>
</tr>
</tbody>
</table>
**DESIGNATED ACCOUNT RECONCILIATION STATEMENT**

<table>
<thead>
<tr>
<th>Loan Number</th>
<th>Account Number</th>
<th>With (Bank)</th>
</tr>
</thead>
</table>

1. **TOTAL ADVANCED BY WORLD BANK (OR COFINANCIER)** $__________________

2. **LESS: TOTAL AMOUNT RECOVERED BY WORLD BANK** - $__________________

3. **EQUALS PRESENT OUTSTANDING AMOUNT ADVANCED TO THE DESIGNATED ACCOUNT (NUMBER 1 LESS NUMBER 2)** = $__________________

<table>
<thead>
<tr>
<th>Balance of Designated Account Per Attached Bank Statement As of Date</th>
<th>$ ____________________</th>
</tr>
</thead>
</table>

4. **PLUS: TOTAL AMOUNT CLAIMED IN THIS APPLICATION NO. ________ ______** + $__________________

5. **PLUS: TOTAL AMOUNT WITHDRAWN AND NOT YET CLAIMED REASON: ____________________________** + $__________________

6. **PLUS: AMOUNTS CLAIMED IN PREVIOUS APPLICATIONS NOT YET CREDITED AT DATE OF BANK STATEMENTS**

<table>
<thead>
<tr>
<th>Application No.</th>
<th>Amount *</th>
</tr>
</thead>
<tbody>
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</table>

**SUBTOTAL OF PREVIOUS APPLICATIONS NOT YET CREDITED** + $__________________

8. **MINUS: INTEREST EARNED** - $__________________

9. **TOTAL ADVANCE ACCOUNTED FOR (NO. 4 TOUGH NO. 9)** = $__________________

10. **EXPLANATION OF ANY DIFFERENCE BETWEEN THE TOTALS APPEARING ON LINES 3 AND 9:**

11. **DATE: _________________ **** SIGNATURE: __________________________**

<table>
<thead>
<tr>
<th>Title: __________________________</th>
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* ALL ITEMS SHOULD BE INDICATED ON THE BANK STATEMENT
Note: It was agreed during negotiations that the summary page of the customized SOE will be submitted to IDA as supporting documentation for disbursements; the detailed page will be kept by the .... for review by IDA or by the external auditors.

<table>
<thead>
<tr>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>TOTALS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name and Address of the Health Center/ Health Administration Unit</td>
<td>Brief Description of Services offered</td>
<td>Total Amount Reimbursed</td>
<td>Eligible</td>
<td>Amount Eligible</td>
<td>Amount Paid from Designated Account</td>
<td></td>
</tr>
<tr>
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</tbody>
</table>

Nous, soussignés, certifions que les montants ci-dessus, ont été dépensés au titre des catégories _____ (Composante ___) du tableau des dépenses éligibles, Annexe 2 et section IV. A, de l'Accord de Financement du Don IDA _____, et que ces dépenses ont été engagées conformément aux termes de ce dit accord. En particulier, nous certifions que pour chaque dépense engagée au titre d'un des catégories _____ (composante ___), les pièces justificatives y afférant[tes] ont fait l'objet d'un contrôle par nos services compétents y compris les contrôles prévus par les dispositions des sections F et G des Accords de Don.

RAF [Coordonateur National]