

BACKGROUND PAPER TO THE 2018 WORLD DEVELOPMENT REPORT

Training Teachers on the Job

What Works and How to Measure It

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Abstract

A significant body of research demonstrates that teachers and the quality of their teaching are crucial components of student learning. Many teachers in resource-poor environments have limited knowledge, skills, or motivation. Some impact evaluations have shown promising results from interventions to improve the quality of teaching. This paper reviews the existing body of evidence on what kinds of in-service teacher training interventions are most effective, and highlights the knowledge gaps. It reveals the dearth of detail on the nature of teacher training interventions and proposes a standard set of indicators—the

In-Service Teacher Training Survey Instrument—for reporting on such programs as a prerequisite for understanding which interventions lead to improved student learning. Across a set of 26 programs with impact evaluations and student learning results, programs that provide complementary materials, focus on a specific subject, and include follow-up visits tend to show higher gains. Programs that use non-education professionals as trainers tend to have worse outcomes. Statistical power to identify these effects is limited, and use of these standard indicators in future impact evaluations will facilitate more precise inference.

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**Training Teachers on the Job:
What Works and How to Measure It**

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Introduction

Increases in access to education across the developing world in recent years have stimulated a shift in policy focus towards improving education quality, often measured by student test score gains. Controlling for socioeconomic factors, teachers have been argued to be the most important determinant of student learning. The difference between a weak teacher and a great teacher has been measured – in the United States – at up to a full year of student learning (Hanushek and Rivkin, 2010). Similarly, in Chile, the impact of good teachers over multiple years accumulates to the equivalent of 0.3 standard deviation (SD) in secondary school (MINEDUC, 2009). Beyond these immediate improvements in student learning, teachers who raise student test scores also significantly improve students' long-term outcomes, such as their probability of graduating college and adult salaries, and decrease the likelihood of teenage pregnancy (Chetty, Friedman, & Rockoff, 2014).

Furthermore, in a recent review of the education literature, improving pedagogy so that it is more directed to individual student levels – an action that depends significantly on teachers either carrying out formative assessments or targeting instruction – was among the most recommended interventions for improving student learning (Evans and Popova, 2016; Kremer, Brannen, & Glennerster, 2013). For example, the full Early Grade Reading Assessment (EGRA) program in Liberia, which trained teachers to use an initial reading assessment and then continually assess student performance, increased students' reading comprehension by 0.79 SD (Piper & Korda, 2011). Similarly, a program in Kenya that streamed students into classes based on ability so that teachers could tailor teaching to the appropriate level increased test scores by 0.17 SD in language and 0.16 SD in math (Kremer, Duflo, & Dupas, 2011).

In-service teacher training – or professional development – is important to evaluate even beyond the promising evidence from a collection of evaluations, which show that it can – when

designed correctly – improve student learning. Massive amounts of government resources are funneled into training programs. Of 171 World Bank projects with education components between 2000 and 2012, nearly two-thirds included professional development to support teachers. Despite the significant resources spent on in-service teacher training programs, rigorous evidence on the effectiveness of such programs remains limited. Overall, evidence for the small share of programs that have been evaluated is mixed, and it is often reported that most current teacher education programs are outdated and over-theoretical. At the same time, many evaluations fail to provide sufficient details on the actual content or delivery mechanisms of the trainings to inform the design of successful programs.

This paper focuses on in-service training, motivated partly by the fact that it faces fewer institutional constraints to change in many countries than do mechanisms that improve teacher practice at pre-service, although the latter are also imperative to teaching quality. In other words, it is often easier for a government to implement an innovative in-service teacher training program than to reform pre-service education, because the latter relies on more institutions outside the Ministry of Education. Furthermore, in-service teacher training policies tend to receive support from teachers' unions, and provide an opportunity to improve the quality of both existing teachers (the stock) as well as future teachers (the flow).

Nonetheless, there is a sizeable evidence gap when it comes to whether resources spent on in-service teacher training are improving learning, partly owing to a lack of instruments designed to measure teacher professional development. Instruments exist to capture the design of teacher policy – SABER Teachers (World Bank, 2013) – on one end of the policy-practice spectrum, and how teachers behave in the classroom – Stallings (Stallings, 1977), the Classroom Assessment Scoring System or CLASS (La Paro & Pianta, 2003), and others – at the other end of the spectrum. However, to date, there exists no instrument to capture the step between teacher policy design and

teachers' classroom practice; that is, how teachers are actually trained and which specific components of this training effectively improve teacher behavior and subsequently student learning. This is true despite the fact that the evidence we have suggests that there is much more variation in effectiveness across teacher training programs than across education programs more broadly (Evans and Popova, 2016; McEwan, 2015); in other words, teacher training programs vary enormously, both in their form and in their effectiveness.

This paper has two objectives. The first is to fill this gap in information on the essential characteristics of training programs by proposing a survey instrument – the In-Service Teacher Training Survey Instrument (ITTSI) – to document the design and implementation details of in-service teacher training programs. The instrument was piloted on a sample of programs from low- and middle-income countries whose impact has already been evaluated, and the resulting data analyzed using a combination of quantitative and qualitative methods. The second objective is to use those data to characterize the current evidence on in-service teacher training in low- and middle-income countries.

Findings suggest that characteristics positively associated with program impact on student learning include the provision of textbooks and other reading materials alongside the training, as well as linking participation to incentives such as promotion or salary implications, and the training having a specific subject focus, among others. Meanwhile program implementers themselves most commonly mention the provision of mentoring follow-up visits, engaging teachers for their opinions and ideas, and designing programs in response to local context as responsible for positive impacts on student learning.

This paper proceeds as follows. Section 2 summarizes a sample of the theoretical literature on in-service teacher training and provides insights from impact evaluations of programs in high-income countries. Section 3 describes the methodological approach, including the search strategy,

the instrument design, the data collection, and the analytical strategy. Section 4 presents the results of our quantitative and qualitative analyses, and Section 5 concludes.

Background

Theory

The education literature suggests a range of factors to consider in the design of teacher training programs, sometimes illustrated by empirical work. A brief discussion of this literature follows, organized around six questions.

Who is learning? Because teachers are the students in in-service teacher training, principles of adult education are relevant. Adult education tends to work best with clear applications rather than a theoretical focus (Cardemil, 2001; Knowles, Holton, & Swanson, 2005). Teacher training will work best if it adjusts to different points in the teachers' careers; in other words, one would not effectively teach a brand-new teacher in the same way as one would train a teacher with 20 years of experience (Huberman, 1989). Teachers see their greatest natural improvements in the first five years of teaching, so there may be a benefit from leveraging that time (TNTP, 2015).

Who is teaching? Unsurprisingly, the quality of trainers is crucial to teacher learning, just as the quality of teachers is crucial to student learning (Knowles et al., 2005). This calls into question the standard cascade model of training in low-income environments, in which both information and pedagogical ability may be diluted as a master trainer trains a trainer, and so forth.

How to train? At least two key characteristics emerge from the literature on how to train. First, teachers should learn how to carry out formative evaluation so that they can effectively evaluate their own progress towards their teaching goals (Bourgeois & Nizet, 1997); second, teacher training will work best with concrete, realistic goals (Baker & Smith, 1999).

How long to train? There is no theoretical consensus on exactly how long training should last, although there is suggestive evidence in the literature, to be discussed in the next section. In

short, there is no reason to believe that one-off workshops will be effective, despite their being common in school systems.

What to teach? Relative to theory or general pedagogy, subject-specific pedagogy is likely to be most effective, as different subjects require radically different pedagogies (Villegas-Reimers, 2003). For example, a more scripted approach may work for early grade reading, whereas later grade science will require higher-order thinking skills, and teachers need training in different pedagogies for these methods.

Where to teach? In general, teacher training in the school (“embedded”) is likely to be most effective so that concrete problems faced in the local environment can be raised, and teachers can receive feedback on actual teaching (Wood & McQuarrie, 1999). However, this will depend on the environment. In very difficult teaching environments, some degree of training outside the school may facilitate focus on the part of the trainees (Kraft & Papay, 2014).

What works in high-income countries?

A full review of the literature in high-income countries is beyond the scope of this study. However, it may be useful to highlight recent work on in-service teacher training from the United States – which spends almost \$18,000 per teacher and 19 days of teacher time on training each year (TNTP, 2015) – and other high-income countries, in order to ensure that low- and middle-income countries are not ignoring well-established evidence. A recent meta-analysis of 196 randomized field experiments from the U.S. that measure student test scores as an outcome examined the impact of both “general” and “managed” professional development, relative to other interventions (Fryer, 2016). General professional development (PD) – as the name suggests – leaves a fair amount of flexibility, even as it may focus on classroom management or increasing the rigor of teachers’ knowledge. Managed professional development, on the other hand, is much more prescriptive; it prescribes a specific method, with detailed instructions on implementation

and follow-up support. On average, managed PD was found to increase student test scores by 2.5 times (0.052 standard deviations) as much as general PD, and was at least as effective as the combined average of all school-based interventions. However, the analysis is based on relatively few studies, with just seven general PD studies and two managed PD studies. Nonetheless, this finding in support of specific and practical teacher training aligns with that of Walter & Briggs (2012) who, in a review of 35 evidence-based studies of teacher PD, found that concrete and classroom-based programs make the most difference to teachers.

Another U.S.-focused review found that professional development programs with significant contact hours (between 30 and 100 in total) over the course of six to twelve months were more effective at raising student test scores (Yoon, Duncan, Lee, Scarloss, & Shapley, 2007). But this review also draws on few strong studies: of the 1,300 studies included in this review only nine were identified as having pre- and post-test data and some sort of control group. Similarly, a 2014 review of professional development in mathematics found more than 600 studies of math PD interventions, but only 32 used any research design to measure effectiveness, and only five of those were high-quality randomized trials. As the authors concluded, “The limited research on effectiveness means that schools and districts cannot use evidence of effectiveness alone to narrow their choice” (Gersten, Taylor, Keys, Rolfhus, & Newman-Gonchar, 2014). As such, we look also to a wider range of evidence. For example, one recent US review which includes qualitative as well as quantitative studies concludes that teacher training is most effective when it focuses on “concrete tasks of teaching, assessment, observation and reflection” instead of abstract teaching concepts. Characteristics of effective programs included that (a) they were not a “one-shot workshop” but rather embedded in the curriculum, and (b) they were also “sustained” and “intense” (Darling-Hammond, Wei, Andree, Richardson, & Orphanos, 2009).

Much evidence from other high-income countries is also more qualitative. Narrative

empirical analysis by Darling-Hammond, Wei, & Andree (2010) highlighted that in high-achieving countries, in-service support to teachers includes (a) mentoring for all beginners, coupled with a reduced teaching load and shared planning time for new and mentor teachers, (b) extensive opportunities for ongoing professional learning, embedded in substantial planning and collaboration time at school, and (c) teacher involvement in curriculum and assessment development and decision making. For example, teaching in Japan includes a practicum year for all beginning teachers during which teachers have a reduced teaching load, attend in-school training with guidance teachers twice a week, and receive weekly out-of-school training, including seminars and visits to other schools (Darling-Hammond, 2005). The Japanese system also includes a lesson study approach to professional development, in which teachers rotate in preparing and teaching lessons addressing a specific goal of their choosing, while others observe and record the lesson, and subsequently provide feedback and make suggestions for improvement (Darling-Hammond et al., 2010). Singapore's Teachers Network learning circles – in which between four and ten teachers and a facilitator meet for eight two-hour sessions over a period of four to twelve months, to collaboratively identify and solve common problems using discussions and action research – similarly encourage teachers to be reflective practitioners (Darling-Hammond et al., 2010).

Limited experimental or high-quality quasi-experimental evidence makes it difficult to draw detailed conclusions about what works within teacher training even in the rich country literature. However, from a combination of the more rigorous quantitative and qualitative studies above, there is suggestive evidence that in-service teacher training programs in high-income countries have been most effective at improving student learning where they have been embedded in the curriculum; prescribed a specific method, with detailed instructions on implementation; included significant and sustained in-person follow-up support for teachers; and involved teachers

in a co-learning model.

Method

Search Strategy

We searched the existing literature on in-service teacher training in developing countries to identify a sample of training programs which had been evaluated in terms of the impact they have on student learning. The resulting sample would serve first to inform a review of what we know to date about the effectiveness of different kinds of in-service teacher training in developing countries. Secondly, we would use this sample of studies to inform the design of our survey instrument – by including questions about relevant characteristics either reported or noticeably omitted by studies – and to pilot the instrument in interviews with the program implementers.

Our inclusion criteria for the search are impact evaluations of primary education interventions in low- and middle-income countries that either (a) focused on in-service teacher training, or included this as one component of a broader program, and (b) which reported impacts of the program on student test scores in math, language, or science. We include both published and unpublished papers and do not explicitly restrict by year of authorship.

In order to identify papers fulfilling the above criteria, we searched 10 meta-databases through EBSCOhost: the Education Resources Information Center (ERIC), Academic Search Complete, Business Source Complete, Econlit with Full Text, Education Full Text (H.W.Wilson), Education Index Retrospective:1929-1983, Education Source, Educational Administration Abstracts, Social Science Full Text (H.W.Wilson), Teacher Reference Center and EconLit. We looked for articles containing the terms (*"teacher training" OR "teacher education" OR "professional development"*) AND (*learning OR scores OR attainment*) AND (*"impact evaluation" OR effects*) AND (*"developing country 1" OR "developing country 2" OR ... "developing country N"*), where "developing country" was replaced by country names.

The search yielded 6,049 results and automatically refined the results by removing exact duplicates from the original results, which reduced the number of results to 4,294. To this we added 20 impact evaluations which mention teacher training from the sample of a review of education reviews conducted last year and available online (Evans and Popova, 2016). We examined the 4,314 results from both sources to exclude articles that from their title and blurb, were clearly not impact evaluations of teacher training programs. This review process excluded 4,272 results and left us 42 full articles to assess their eligibility. After going through the full texts, another 18 papers were excluded as they did not meet the inclusion criteria. This yielded the final 23 papers, evaluating 26 programs between them. The search process is detailed in Figure 1. The 23 papers are listed in Appendix A.

The In-Service Teacher Training Survey Instrument (ITTSI)

The ITTSI was designed based on (a) the descriptive, impact evaluation, and theoretical literatures characterized above, and (b) the authors' previous experience studying in-service teacher-training. Drawing on these, we drafted a list of key indicators to capture details about a range of program characteristics falling into four categories: Overarching Aspects, Content, Delivery, and Perceptions. The ITTSI is summarized in Figure 2.

Taking each of these in turn, the Overarching Aspects section includes items such as the type of organization responsible for the design and implementation of a given teacher training program, to whom the program is targeted, what (if any) complementary materials it provides, the scale of the program, and its cost. Content includes indicators capturing the type of knowledge or skills that a given program aims to build among beneficiary teachers, for example, whether the program focuses on subject content (and if so, which), pedagogy, new technology, classroom management, counseling, assessment, or some combination of these.

Delivery focuses on indicators capturing program implementation details, such as whether

it is delivered through a cascade model (where the program trains trainers who in turn train the teachers), the profile of the trainers who directly train the teachers, the location of the training, the size of sessions, and the time division between lectures, practice, and other activities. Finally, the Perceptions section includes indicators capturing program implementers' own perceptions of program effectiveness, such as which elements were responsible for any positive impacts, and which were popular or unpopular among teachers.

During the first phase of data collection, in which we coded the information reported in our sample of impact evaluations, as we learned more about the programs we added new indicators to our instrument and adjusted existing ones in an iterative process so as to accurately classify the full range of programs and the dimensions along which they differ. This resulted in a draft instrument consisting of a total of 51 indicators, for which we collected and analyzed data, the results of which are reported in this paper. Subsequent to this data collection and analysis, we shared our results with a series of experts and updated the indicators based on their feedback, including the addition of a series of questions specific to online programs. The resulting final version of the instrument, which includes 70 indicators plus 3 pieces of meta-data, is presented in Appendix B.

Data Collection

Data collection and coding for our sample of 26 evaluated programs comprised two phases. The first of these phases consisted of carefully reviewing the impact evaluation studies and coding the information they provide. The draft version of the instrument for which we collected data included 51 indicators in total, and on average, information on 26 (50%) of these indicators was reported in the impact evaluations. Crucially, the amount of program information reported across the impact evaluations varies noticeably by topic (Table 1). As much as 60% of details concerning overarching aspects of teacher training programs – such as whether the program was designed by a government or non-governmental organization (NGO) – can be extracted from the evaluations. In

contrast, on average, only 43% and 36% of information concerning program content and delivery, respectively, is reported. This is of particular concern given that theory suggests certain aspects of delivery are crucial, such as how much practice the program involves and whether it is delivered through a cascade model.

The second phase of data collection sought to fill this gap in reported data by interviewing individuals involved in the actual implementation of each program. To do this, we emailed the authors of each of the impact evaluations in our sample, asking them to connect us with the program implementers. After three attempts to contact the implementers, we received responses from authors for 17 of the 26 programs. We contacted all of the individuals to whom the authors referred us – who in many cases directed us to more relevant counterparts – and were eventually able to hold interviews with program implementers for 12 of the 26 programs. In four cases, program implementers failed to schedule an interview after three attempts at contact, and in the case of one older program, the implementer had passed away. Interviews were held over the phone or in-person, and lasted between 45 and 90 minutes for each program. The interviews loosely followed the survey instrument, but included open-ended questions and space for program implementers to provide any additional program information which they perceived as important.

For the 12 programs for which we conducted interviews, we were able to collect information for an average of 50 out of the 51 (98%) indicators of interest. Consequently, conducting interviews decreased the differences in data availability across categories. The pooled average of indicators for which we had information after conducting interviews (for interviewed and not interviewed programs combined) increased to 80% for Overarching Aspects indicators, 67% of Content indicators, and 68% of Delivery indicators (Table 1).

Analytical Strategy

For our sample of in-service teacher training programs, we analyze which characteristics of

teacher training programs are associated with the largest improvements in student learning, as measured by test score gains. We conduct both quantitative and qualitative analyses. The analytical strategy for the quantitative analysis consists of estimating a bivariate linear regression of the form:

$$Y_i = \alpha + \beta X_i + \varepsilon_i$$

where Y is the standardized impact on student test scores, X an indicator of a given program characteristic, α is the constant, β is the coefficient on X , ε is the estimation error, and i represents each in-service teacher training program in the sample.

In preparation for this analysis, we standardize the impact estimates, Y , for each of the programs. We convert the independent program variables, X , to dummy variables wherever possible to facilitate comparability of coefficients.

First, although our sample of impact evaluations has a common outcome – impact on student test scores – these are reported on different scales across studies, based on different sample sizes. We standardize these effects and the associated standard errors in order to be able to compare them directly. Our unit of analysis for effect size is an experimental or quasi-experimental pair, where a group of students taught by teachers who participated in a given training program is compared to a control group taught by teachers who did not receive said training. Almost all the studies in our sample used difference-in-differences methods to estimate the effect of the teacher training programs – or the larger programs of which training is a sub-component – on student learning and reported the effect size as a raw mean difference, D , between treatment and control groups, before and after a given program. Following Borenstein, Hedges, Higgins, & Rothstein (2009), we calculate the standardized effect size or mean difference, d , for each estimate, by dividing the raw mean difference, D , by the pooled standard deviation, S_{pooled} , as follows:

$$d = \frac{D}{S_{pooled}} \quad (\text{Equation 1})$$

S_{pooled} is the within-estimate standard deviation for the treatment and control groups combined.

Where this is not directly reported in the studies we calculate it using the following equation

derived from Borenstein et al. (2009):

$$S_{pooled} = \sqrt{\frac{n_1 n_2}{n_1 + n_2}} SE_D \quad (\text{Equation 2})$$

where n_1 is the sample size for the treatment group, n_2 is the sample size for the control group, and SE_D is the standard error of the raw mean difference. For a complete derivation of Equation 2 please see the mathematical appendix in Appendix C.

Turning to the independent variables, as originally coded, the 51 indicators for which we collected information capturing various design and implementation characteristics of the training programs took a number of forms. These consisted of dummy variables (e.g., the intervention provides textbooks alongside training = 0 or 1), categorical variables (e.g., the primary focus of the training was subject content [=1], pedagogy [=2], new technology [=3]), continuous variables (e.g., the proportion of training hours spent practicing with students), and string variables capturing open-ended perceptions (e.g., which program elements do you think were most effective?). In order to maximize the comparability of output from our regression analysis we convert all categorical and continuous variables into dummy variables. For categorical variables, this is straightforward. For example, we convert the original categorical variable for the location of the initial teacher training – which includes response options of schools, a central location, a training center, or online – into four dummy variables. In order to convert the continuous variables to a comparable scale, we create a dummy for each continuous variable which, for a given program, takes a value of 1 if the continuous variable is greater than the median value of this variable across all programs, and a value of 0 if it is less than or equal to the value of this variable across all

programs. We apply this method to the conversion of all continuous variables except three – proportion of teachers that dropped out of the program, number of follow-up visits, and weeks of distance learning – which we convert directly to dummy variables that take a value of 1 if the original variable was greater than 0, and a value of 0 otherwise.

We then conduct bivariate regressions on this set of complete dummy variables with continuous impact estimates on test scores as our dependent variable for each regression. We supplement this regression analysis with a qualitative analysis of what works, relying on the self-reported perceptions of program implementers along three dimensions: (a) which program elements they identified as most responsible for any positive impacts on student learning, (b) which elements, if any, teachers particularly liked, and (c) which elements, if any, teachers particularly disliked.

Results

This section contributes to the thus far limited knowledge base on the specific elements of teacher training programs that successfully improve student learning in low- and middle-income countries by presenting the results of our quantitative and qualitative analyses, in turn, for our sample of all programs whose impact has been evaluated. We first present descriptive statistics for all program characteristics for our sample of 26 programs, before proceeding to the results of our quantitative and qualitative analyses. It is worth remembering that these are characteristics of programs that have been rigorously evaluated, which are likely very different from the universe of teacher training programs. For example, one might imagine that the programs that are rigorously evaluated are those that researchers expected to have the highest probability of being effective, or those that are small-enough scale to permit a comparison group.

We then present associations between gains in student learning and characteristics of teacher training programs. With 26 observations, the statistical power to detect any significant

impacts is extremely low, so this exercise is principally useful for observing a pattern of suggestive results rather than drawing any definitive conclusions. If future impact evaluations gather a consistent set of indicators – using, for example, the ITTTSI, then more conclusive analysis will be possible at a later date.

What do Evaluated Teacher Training Programs Look Like?

For each of our quantifiable instrument categories - Overarching Aspects, Content, and Delivery – we calculate means and standard deviations for all indicators so as to describe, in detail, what programs in our sample look like, before analyzing which of these program characteristics are conducive to improving student learning. In what follows we summarize some of the more common program traits across the sample; full descriptive statistics can be found in Tables 2-4. Taking first the Overarching Aspects of the training programs in our sample (Table 2), these programs are most commonly designed by researchers (46%) and based on some kind of formal diagnostic or evaluation (41%). Consistent with the fact that most evaluated programs are pilot programs run by researchers or non-government organizations (73% combined), they tend to be small in scale with an average of 609 teachers receiving training across 57 schools, per year. The majority of programs target beneficiary teachers by the grade they teach (79%), and some target teachers by subject (25%), but none targets teachers based on their years of experience or specific skill gaps. Interestingly, for a large proportion of programs (41%), participation does have implications for salary or promotion.

Turning next to Content-related program characteristics (Table 3), the most common primary focus of the programs in our sample is on pedagogy (46%) - as opposed to technology or classroom management, etc. – and the most common secondary focus is on subject content (68%). Within subjects, the majority of programs focus on either literacy/language, or math, or both (90%). Most training programs are also linked with some sort of materials provision – for

example, textbooks, storybooks, teacher manuals, lesson plans – (82%), and involve lectures (93%), discussion (64%), and lesson enactment (57%), with fewer including the use of scripted lessons (33%) or training on how to conduct diagnostics of student performance (33%).

Finally, in terms of Delivery characteristics (Table 4), almost all of the programs in our sample have teachers meet face-to-face for some number of consecutive days of initial training (92%), and in most cases this training takes place at a central location such as a local government building or hotel conference room (82%), as opposed to in-school (6%). For half the programs this training is delivered using a cascade model. The majority of programs also include some kind of follow-up support visits (78%), with an average of 6 visits received per teacher. These visits are mixed between monitoring (47%) and in-class pedagogical support (41%), and are less often used for reviewing material (12%). Overall, programs provide on average 64 hours of training in total, with 48% of this time dedicated to lectures, 52% involving practice with other teachers, and only 6% geared towards practicing with students.

Quantitative Analysis

We discuss, for each of our quantifiable instrument categories - Overarching Aspects, Content, and Delivery – those variables we observe to be most associated with student learning gains. Tables 5, 6, and 7 present the results of our bivariate regressions for each of these categories in turn, in each case reporting the results for the five variables displaying the largest association with program impact in absolute value, in descending order. The complete set of regression results for all variables included in our instrument, similarly presented by category, are included in Appendix D.

Among Overarching Aspects (Table 5), the largest impacts on student learning come from the provision of certain materials alongside the teacher training. In this sample, providing textbooks alongside training is associated with a test score gain of 0.36 standard deviation

(significant with 95% confidence), the provision of storybooks is associated with a gain of 0.13 standard deviation (not significant), and providing other reading materials increases the likelihood of improving student learning by 0.16 standard deviation (significant at 90%). The only other characteristic – given our small sample – with a statistically significant association relates to incentives. When participation in a teacher training programs has explicit implications for promotion, salary increases, or allows teachers to earn points that contribute to either of these, test scores are 0.14 standard deviation higher (significant at 90%). Targeting participant teachers by their years of experience, although insignificant, has the next largest association with student learning, also at 0.14 standard deviation. However, this is entirely driven by a single program, the Balsakhi program in rural India which trains women from the local community who have completed secondary school to provide remedial education to students falling behind (Banerjee, Cole, Duflo, & Linden, 2007). Indeed, that is the only program out of the 26 that explicitly targeted teachers based on their experience.

Among the Content variables (Table 6), a primary focus on classroom management is associated with the largest gain in test scores, with those programs showing 0.47 standard deviations greater impact on student learning. But this again is driven by a single program, the In-Service Teacher Education program in Thailand (Nitsaisook & Anderson, 1989), which is a cluster randomized-control trial but with few clusters. In contrast, in general, training programs that are not focused on a given subject – in other words, those that are focused on pedagogy, new technology, classroom management, assessment, or counseling, without direct application to math, language or another subject – are associated with 0.24 lower standard deviation in student learning. At the same time, programs which have a primary focus on pedagogy or training, and those that have a secondary focus on subject content are both associated with 0.18 standard deviation larger impacts on student learning. Likely due to limited statistical power, none of these associations are

statistically significant.

Turning to Delivery characteristics (Table 7), the highest association with student learning gains is holding face-to-face training in a university or training center (as opposed to a central location such as a hotel or government administrative building, which was the omitted category), which is associated with 0.39 higher standard deviation in student learning (significant at 90%). The inclusion of follow-up visits to review material taught in the initial training – as opposed to visits for monitoring purposes alone or no follow-up visits – improves program impact on student learning by 0.26 standard deviation. The profile of teacher trainers seems important, with using researchers or local government officials – as opposed to education practitioners of some sort – as the trainers in direct contact with teachers being associated with 0.20 and 0.17 standard deviation lower program impacts on student test scores, respectively. Finally – and in alignment with recent literature highlighting the overly theoretical nature of many training programs as an explanation for their limited effects on student learning – the proportion of training time spent practicing with other teachers is highly correlated with learning impacts, with being above the median for the sample being associated with 0.17 standard deviation higher impacts on learning.

Qualitative Analysis

We supplement the quantitative results with an analysis of self-reported perceptions by program implementers about the elements of their programs which they believe are most responsible for any positive effects on student learning, as well as those elements which were popular and unpopular among the beneficiary teachers. We elicited these perceptions using open-ended questions and then tallied up the number of program implementers that mentioned a given program element in their response, albeit not necessarily using the exact same language as other respondents. Table 8 presents the results for the program elements that implementers say work. Four of 13 interviewees – the most common response – mentioned that mentoring follow-up visits

were a crucial component in making their training work, casting doubt on the effectiveness of face-to-face initial training in the absence of follow-up. The next most commonly perceived elements responsible for positive effects on student learning were engaging teachers for their opinions and ideas – either through discussion or text messages – and designing the program in response to local context – building on what teachers already do and linking to everyday experiences – which were both mentioned by 3 of 13 interviewees. The other program element which received multiple mentions was the materials provided by the program, cited by 2 of 13 interviewees.

We asked similar questions of the program implementers about the program elements they perceived that teachers liked and disliked the most about their training programs, coding the responses in the same way and, interestingly, we only found one common response in each case. Tables 9 and 10 present those program elements which implementers reported were popular and unpopular among teachers, respectively. Three of the 13 interviewees reported that the part of their program that teachers most enjoyed was that it was fun and engaging (or some variation of that). In other words, teachers appreciated that certain programs were interactive and involved participation, discussion, and workshops rather than passive learning. Nine other program elements were mentioned by one implementer each as being popular among teachers, including the provision of concrete steps to follow, lesson plans, and materials, as well as a number of variables which are in a sense outcomes themselves, such as increased confidence and knowledge about content and technology.

Similarly, for unpopular program elements, 3 of the 13 program implementers we interviewed reported that teachers disliked the amount of time taken by participating in the training programs, which they perceived as excessive. In addition, one interviewee also mentioned that teachers complained about the high degree of control that the program exerts over how they exactly they use their time, rather than the amount of time committed to the program per se.

Beyond this, another 6 program elements were mentioned once each, with the most widely applicable of these including that training was too theoretical and that training was not linked to the curriculum.

Discussion

Governments spend enormous amounts of time and money on in-service teacher training. Many countries have many different in-service teacher training programs running simultaneously, and it is likely that many are ineffective. This paper demonstrates that there are associations with some characteristics of teacher training programs and student test score gains, such as the inclusion of supplemental materials, follow-up visits, and focus on a specific subject. However, this review reveals broad weakness in reporting on these interventions. There are almost as many program types as there are programs, with variations in subject and pedagogical focus, hours spent, capacity of the trainers, and a host of other variables. Yet reporting on them often seeks to reduce them to a small handful of variables, and each scholar decides independently which variables are most relevant.

We propose a standard set of indicators – the ITTSI – that would encourage consistency and thoroughness in reporting. Academic journals may continue to pressure authors to report limited information about the interventions, wishing instead to reserve space for statistical analysis. However, authors could easily include the full set of indicators in an appendix – attached to the paper or on-line. It is only through developing a more thorough and consistent understanding of teacher training programs that practitioners can learn what to emulate from the best programs and what to avoid from the worst.

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Table 1

Data collection from studies vs. interviews

	Data collected				Total indicators
	From impact evaluation reports only		After interviews with implementers		
	Number of indicators	Percentage of indicators	Number of indicators	Percentage of indicators	
Overarching aspects	15.6	60%	20.8	80%	27
Content	11.3	43%	17.4	67%	10
Delivery	9.4	36%	17.7	68%	14
TOTAL	25.50	50%	38	74%	51
For interviewed programs only:			50	98%	51

Table 2

Overarching Aspects – Descriptive statistics

Overarching Aspects variable	Mean	Standard deviation
Teachers pay some cost for the training (including their own transport) = 0	0	0
Number of teachers receiving training under this program in the last year	609.0714	1619.068
Number of schools in which the program was implemented	56.6667	44.098
Number of years the program been running	2.9605	3.087
Proportion of teachers who dropped out of the program in the last year	0.1739	0.2774
Targeting by geography	0.5417	0.509
Targeting by subject	0.25	0.4423
Targeting by grade	0.7917	0.4149
Targeting by years of experience	0.0417	0.2041
Targeting by skill gaps	0	0
Targeting by contract teachers	0.125	0.3378
Program provides materials	0.8182	0.3948
Program provides textbooks	0.0952	0.3008
Program provides storybooks	0.2857	0.4629
Program provides computers	0.1429	0.3586
Program provides teacher manuals	0.5714	0.5071
Program provides lesson plans/videos	0.381	0.4976
Program provides scripted lessons	0.0952	0.3008
Program provides craft materials	0.1429	0.3586
Program provides other reading materials (flashcards, word banks, primers)	0.3333	0.483
Program provides software	0.2727	0.4558
Program designed by Government	0.1538	0.3679
Program designed by NGO or social enterprise	0.3846	0.4961
Program designed by researchers	0.4615	0.5084
Program implemented by Government	0.2692	0.4523
Program implemented by NGO or social enterprise	0.3846	0.4961
Program implemented by researchers	0.3462	0.4852
Program design not based on any kind of diagnostics	0.2353	0.4372
Program design based on informal diagnostic	0.3529	0.4926
Program design based on formal diagnostic	0.4118	0.5073
Participation has no implications for salary or promotion	0.4706	0.5145
Participation has implications for status only	0.1176	0.3321
Participation has implications for promotion or points towards promotion or salary implications	0.4118	0.5073
Teachers are not evaluated	0.3333	0.488
Positive consequence if teachers are well evaluated	0.2	0.414
No positive consequence if teachers are well evaluated	0.4667	0.5164
Negative consequence if teachers are well evaluated	0.1333	0.3519
No negative consequence if teachers are well evaluated	0.5333	0.5164

Table 3

Content – Descriptive statistics

Content variable	Mean	Standard deviation
Primary focus is subject content	0.0833	0.2823
Primary focus is pedagogy	0.4583	0.509
Primary focus is technology	0.2917	0.4643
Primary focus is counseling	0.0833	0.2823
Primary focus is classroom management	0.0417	0.2041
Secondary focus is subject content	0.6842	0.4776
Secondary focus is pedagogy	0.2105	0.4189
Secondary focus is technology	0.1053	0.3153
No subject focus	0.087	0.2881
Subject focus is literacy/language	0.6957	0.4705
Subject focus is math	0.2174	0.4217
Subject focus is science	0.0435	0.2085
Subject focus is information technology	0.0435	0.2085
Training involves lectures	0.9286	0.2673
Training involves discussion	0.6429	0.4972
Training involves lesson enactment	0.5714	0.5136
Training involves materials development	0.2857	0.4688
Training involves training on how to conduct diagnostics	0.3333	0.488
Training involves lesson planning	0.5789	0.5073
Training involves the use of scripted lessons	0.3333	0.4851

Table 4

Delivery – Descriptive statistics

Delivery variable	Mean	Standard deviation
Total hours of face-to-face training	64.04	45.5764
Over how many weeks?	11.79	14.5273
Over how many months?	11.55	8.2874
Proportion of training spent in lectures	0.478	0.2917
Proportion of training spent practicing with other teachers	0.515	0.3192
Proportion of training spent practicing with students	0.062	0.0829
How many in-school follow-up support visits do teachers receive after the initial training?	5.833	9.1684
How many weeks of distance learning does the program include (if any)?	1.438	4.3354
Is it a cascade training model (i.e. one where program trainers train other trainers who then train teachers)?	0.5	0.513
Is there a part of the training where teachers meet with trainers for several days?	0.92	0.2769
Includes follow up visits	0.778	0.4278
Includes distance learning	0.188	0.4031
Trainers are primary or secondary teachers	0.222	0.4278
Trainers are experts - university professors or have graduate degrees in education	0.333	0.4851
Trainers are researchers	0.056	0.2357
Trainers are local government officials	0.333	0.4851
Training held at schools	0.063	0.25
Training held at central location including hotel conference room etc.	0.813	0.4031
Training held at university or training center	0.125	0.3416
Follow-up visits for in-class pedagogical support	0.412	0.5073
Follow-up visits for monitoring	0.471	0.5145
Follow-up visits to review material	0.118	0.3321

Table 5
Overarching Aspects – 5 largest regression coefficients

Overarching Aspects variable	Program impact on student learning
Program provides textbooks	0.355** (0.128)
Program provides other reading materials (flashcards, word banks, primers)	0.159* (0.087)
Participation has implications for promotion or points towards promotion or salary implications	0.143** (0.066)
Targeting by years of experience	0.136 (0.198)
Program provides storybooks	0.129 (0.094)
Observations	26
Standard errors in parentheses. *** p<0.01, ** p<0.05, * p<0.1.	

Table 6

Content – 5 largest regression coefficients

Content variable	Program impact on student learning
Primary focus of the training program is classroom management	0.471 (0.272)
No subject focus of training	-0.243 (0.204)
Secondary focus of the training program is subject content	0.182 (0.156)
Primary focus of the training program is new technology	0.180 (0.206)
Primary focus of the training program is pedagogy	0.177 (0.201)
Observations	26
Standard errors in parentheses. *** p<0.01, ** p<0.05, * p<0.1.	

Table 7

Delivery – 5 largest regression coefficients

Delivery variable	Program impact on student learning
Training takes place in university or training center	0.385** (0.142)
Follow-up visits to review material	0.256 (0.156)
Most common profile of the direct trainers is researchers	-0.196 (0.336)
Most common profile of the direct trainers is local government officials	-0.170 (0.257)
Proportion of training spent practicing with other teachers	0.169 (0.134)
Observations	26

Standard errors in parentheses. *** p<0.01, ** p<0.05, * p<0.1.

Table 8

Trainers' perceptions of most effective program elements

Program element	Tally
Mentoring follow-up visits	4
Engaging teachers for their opinions and ideas - either through discussion or text messages	3
Programs designed in response to local context - building on what teachers already do & linking to everyday experiences	3
Materials	2
Assessment	1
Giving status to teachers	1
Making learning fun for teachers and students	1
Quality of training	1
Support of headmasters and mayor	1
Cascade model	1
Making teachers aware that they should communicate with students	1
Establishing agreed upon characteristics for what makes a good lesson	1
Time between sessions for teachers to work independently	1
Use of open source math software	1

Tally reflects the number of program implementers (of the 13 interviewed in total) who mentioned in an open-ended question that they believed a given program element was one of the most important for the effectiveness of their in-service teacher training program.

Table 9

Popular program elements among teachers

Program element	Tally
Fun - including participation, discussion, and workshops rather than traditional lecture format with passive learning	3
Concrete steps to follow	1
Improved their content knowledge	1
Increased group work	1
Methodology	1
Lesson plans	1
Learning to use computers ahead of the curve	1
Motivational video	1
Gave confidence to teachers	1
Materials	1

Tally reflects the number of program implementers (of the 13 interviewed in total) who mentioned in an open-ended question that they believed a given program element was particularly liked by teachers.

Table 10

Unpopular program elements among teachers

Program element	Tally
High demands on their time	3
Courses did not cover some newer material	1
Giving children information on the costs of schooling	1
High control of how they use their time	1
Not all schools and years received the program	1
Teaching in English	1
Too theoretical	1
Training not linked to curriculum	1

Tally reflects the number of program implementers (of the 13 interviewed in total) who mentioned in an open-ended question that they believed a given program element was particularly disliked by teachers.

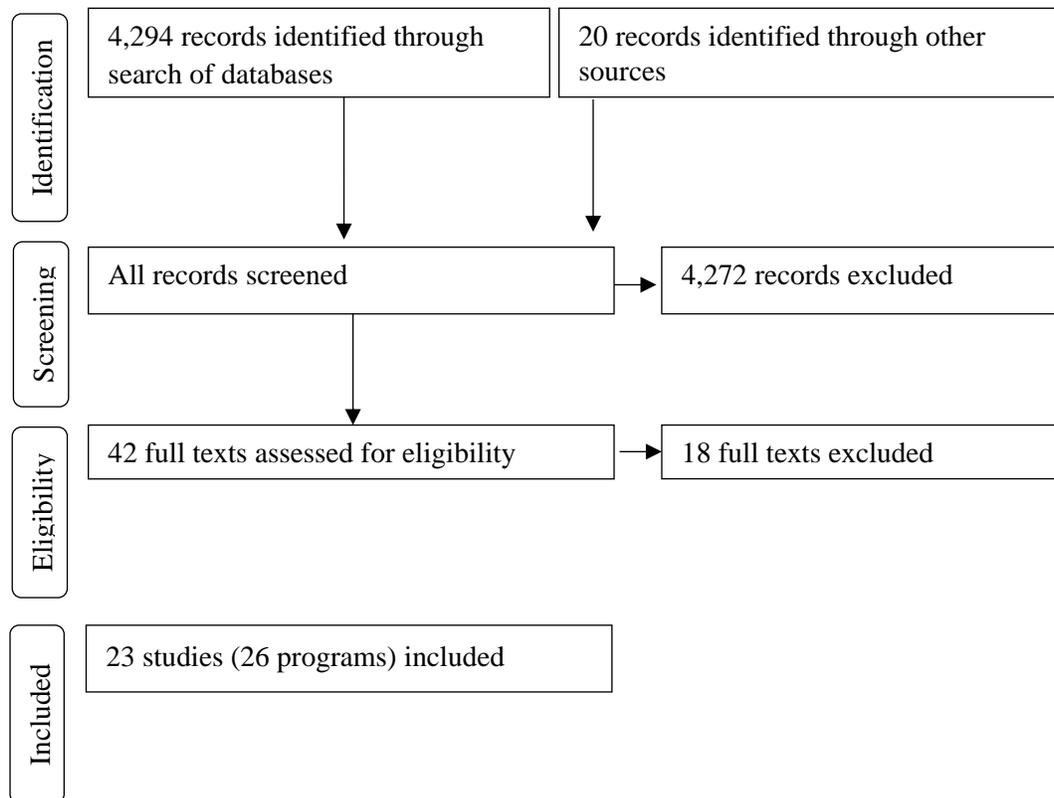


Figure 1. Search process and results

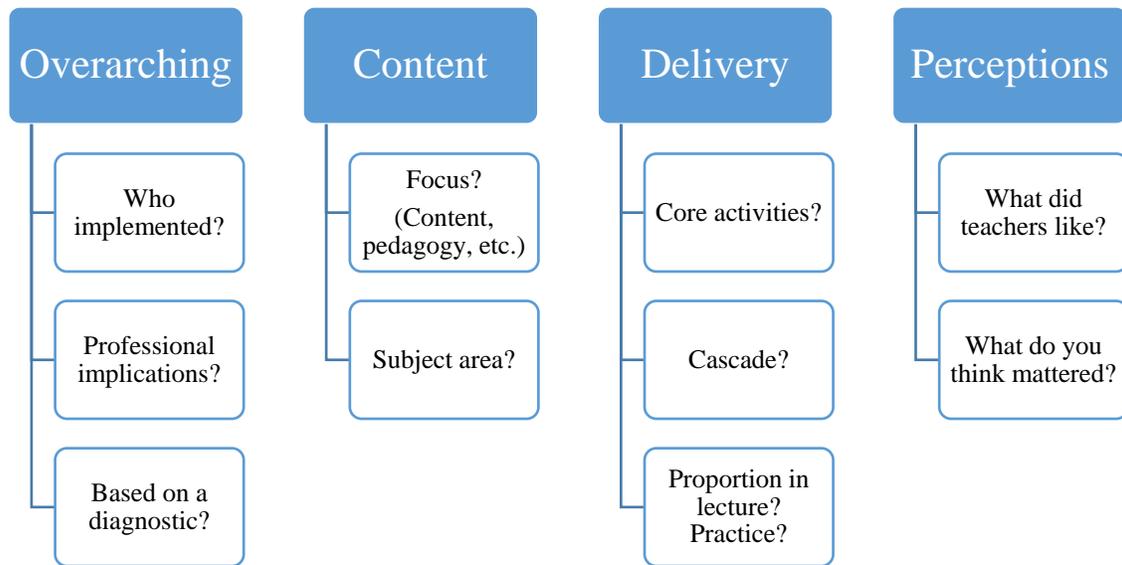


Figure 2. Summary of the in-service teacher training survey instrument (ITTSI)

Appendix A: The List of Included Papers

- Abeberese, A. B., Kumler, T. J., & Linden, L. L. (2014). Improving reading skills by encouraging children to read in school: A randomized evaluation of the Sa Aklat Sisikat reading program in the Philippines. *Journal of Human Resources*, 49(3), 611-633.
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Appendix B: The Survey Instrument

In-Service Teacher Training Survey Instrument (ITTSI)

Introduction

1	What is the name of the in-service teacher training program under discussion? <hr/>
2	What is your full name? <hr/>
3	What is your role in this program? <hr/>

Overarching aspects

4	By the end of this training what is it that you expect teachers to be able to do differently? <hr/>								
5	How many years has this program been running? <hr/>								
6	<p>At what scale is this program implemented?</p> <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 20px;">1. National</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">2. Multiple states or regions</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">3. One state or region</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">4. Less than one state or region</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> </table>	1. National	<input type="checkbox"/>	2. Multiple states or regions	<input type="checkbox"/>	3. One state or region	<input type="checkbox"/>	4. Less than one state or region	<input type="checkbox"/>
1. National	<input type="checkbox"/>								
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3. One state or region	<input type="checkbox"/>								
4. Less than one state or region	<input type="checkbox"/>								
7	<p>What kind of organization designed this teacher training program? <i>(Select all that apply.)</i></p> <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 20px;">1. Government</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">2. Non-governmental organization</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">3. Private company or social enterprise</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">4. Researchers</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> </table>	1. Government	<input type="checkbox"/>	2. Non-governmental organization	<input type="checkbox"/>	3. Private company or social enterprise	<input type="checkbox"/>	4. Researchers	<input type="checkbox"/>
1. Government	<input type="checkbox"/>								
2. Non-governmental organization	<input type="checkbox"/>								
3. Private company or social enterprise	<input type="checkbox"/>								
4. Researchers	<input type="checkbox"/>								
8	<p>What kind of organization is implementing this teacher training program? <i>(Select all that apply.)</i></p> <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 20px;">1. Government</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">2. Non-governmental organization</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">3. Private company or social enterprise</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 20px;">4. Researchers</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> </table>	1. Government	<input type="checkbox"/>	2. Non-governmental organization	<input type="checkbox"/>	3. Private company or social enterprise	<input type="checkbox"/>	4. Researchers	<input type="checkbox"/>
1. Government	<input type="checkbox"/>								
2. Non-governmental organization	<input type="checkbox"/>								
3. Private company or social enterprise	<input type="checkbox"/>								
4. Researchers	<input type="checkbox"/>								

9	<p>What percentage of the total time teachers spend in this training program detracts from their regular teaching time?</p> <p>_____</p>
10	<p>Is the primary focus of this program teacher training, or is teacher training one part of a broader program?</p> <p>1. Teacher training is primary focus <input type="checkbox"/></p> <p>2. Teacher training is one component <input type="checkbox"/></p>
11	<p>Was the program design based on a diagnostic or evaluation of student learning of some kind? If so, what kind?</p> <p>1. No <input type="checkbox"/></p> <p>2. Yes, informal diagnostic <input type="checkbox"/></p> <p>3. Yes, formal diagnostic <input type="checkbox"/></p>
12	<p>Was the program design based on a diagnostic or evaluation of teacher skills of some kind? If so, what kind?</p> <p>1. No <input type="checkbox"/></p> <p>2. Yes, informal diagnostic <input type="checkbox"/></p> <p>3. Yes, formal diagnostic <input type="checkbox"/></p>
13	<p>What teacher skill gaps is this program designed to support?</p> <p>1. Subject content <input type="checkbox"/></p> <p>2. Subject-specific pedagogy <input type="checkbox"/></p> <p>3. Technology <input type="checkbox"/></p> <p>4. Counseling <input type="checkbox"/></p> <p>5. Classroom management <input type="checkbox"/></p> <p>6. Specific tool <input type="checkbox"/></p> <p>7. Assessment <input type="checkbox"/></p> <p>8. Curricular update <input type="checkbox"/></p> <p>9. General pedagogy <input type="checkbox"/></p> <p>10. Theory <input type="checkbox"/></p>
14	<p>Is the program for all teachers or just for certain teachers?</p> <p>1. All teachers <input type="checkbox"/></p> <p>2. Certain teachers <input type="checkbox"/></p>

15	<p>If the program is just for certain teachers, on what characteristics is it targeted? (Select all that apply.)</p> <p>1. Geography <input type="checkbox"/></p> <p>2. Subject <input type="checkbox"/></p> <p>3. Grade <input type="checkbox"/></p> <p>4. Teachers' years of experience <input type="checkbox"/></p> <p>5. Teachers' skill gaps <input type="checkbox"/></p> <p>6. Uncertified Teachers <input type="checkbox"/></p> <p>7. Contract teachers <input type="checkbox"/></p>
16	<p>Which grades? (Select all that apply.)</p> <p>1. Pre-primary <input type="checkbox"/></p> <p>2. Grade 1 <input type="checkbox"/></p> <p>3. Grade 2 <input type="checkbox"/></p> <p>4. Grade 3 <input type="checkbox"/></p> <p>5. Grade 4 <input type="checkbox"/></p> <p>6. Grade 5 <input type="checkbox"/></p> <p>7. Grade 6 <input type="checkbox"/></p> <p>8. Grade 7 <input type="checkbox"/></p> <p>9. Grade 8 <input type="checkbox"/></p> <p>10. Grade 9 <input type="checkbox"/></p> <p>11. Grade 10 <input type="checkbox"/></p> <p>12. Grade 11 <input type="checkbox"/></p> <p>13. Grade 12 <input type="checkbox"/></p>
17	<p>Are teachers assigned to participate or do they volunteer for the program?</p> <p>1. Assigned <input type="checkbox"/></p> <p>2. Volunteer <input type="checkbox"/></p> <p>3. A mix of both <input type="checkbox"/></p>
18	<p>How much do teachers have to pay to register for the program (if anything) per year?</p> <p>_____ A. Amount _____ B. Noted in what currency?</p>
19	<p>Which of the following other costs do the teachers have to pay to participate in the program? (Select all that apply.)</p> <p>1. None <input type="checkbox"/></p> <p>2. Transport <input type="checkbox"/></p> <p>3. Accommodation <input type="checkbox"/></p> <p>4. Materials <input type="checkbox"/></p> <p>5. Other <input type="checkbox"/></p>
20	<p>How much do teachers receive as per diem or payment to participate in the program per year?</p> <p>_____ A. Amount _____ B. Noted in what currency?</p>
21	<p>What is the total cost of the program per year?</p> <p>_____ A. Amount _____ B. Noted in what currency?</p>

22	<p>Does participation in the training program have any professional implications for teachers? (Select all that apply.)</p> <p>1. No <input type="checkbox"/></p> <p>2. Status <input type="checkbox"/></p> <p>3. Promotion or points towards promotion <input type="checkbox"/></p> <p>4. Salary <input type="checkbox"/></p> <p>5. Official certification <input type="checkbox"/></p>
23	<p>Are the teachers evaluated at the end of the training?</p> <p>1. No <input type="checkbox"/></p> <p>2. Yes <input type="checkbox"/></p>
24	<p>Is it possible for teachers to fail this exam?</p> <p>1. No <input type="checkbox"/></p> <p>2. Yes <input type="checkbox"/></p>
25	<p>If so, what percentage of teachers fail the exam?</p> <p>_____</p>
26	<p>Is there a positive consequence if teachers are well evaluated? (Select all that apply.)</p> <p>1. No <input type="checkbox"/></p> <p>2. Status <input type="checkbox"/></p> <p>3. Promotion or points towards promotion <input type="checkbox"/></p> <p>4. Salary <input type="checkbox"/></p> <p>5. Official certification <input type="checkbox"/></p>
27	<p>Is there a negative consequence if teachers are poorly evaluated? (Select all that apply.)</p> <p>1. No <input type="checkbox"/></p> <p>2. Status <input type="checkbox"/></p> <p>3. Promotion or points towards promotion <input type="checkbox"/></p> <p>4. Salary <input type="checkbox"/></p> <p>5. Official certification <input type="checkbox"/></p>
28	<p>Which of the following are informed about the teachers' performance on the training evaluation? (Select all that apply.)</p> <p>1. None <input type="checkbox"/></p> <p>2. Teacher <input type="checkbox"/></p> <p>3. School where the teacher teaches <input type="checkbox"/></p> <p>4. Ministry of Education <input type="checkbox"/></p>

29	<p>What materials, if any, did the program provide alongside the training? (<i>Select all that apply.</i>)</p> <ul style="list-style-type: none"> 1. No materials <input type="checkbox"/> 2. Textbooks <input type="checkbox"/> 3. Storybooks or reading pamphlets <input type="checkbox"/> 4. Flashcards <input type="checkbox"/> 5. Word banks <input type="checkbox"/> 6. Computers <input type="checkbox"/> 7. Software <input type="checkbox"/> 8. Teacher manuals <input type="checkbox"/> 9. Lesson plans/videos <input type="checkbox"/> 10. Scripted materials <input type="checkbox"/> 11. Craft materials <input type="checkbox"/>
30	<p>How many teachers received training under this program in the last year that the program was implemented?</p> <p>_____</p>
31	<p>In the last year that the program was implemented, what percentage of the teachers who began the training dropped out before the end?</p> <p>_____</p>
32	<p>In how many schools is the program currently being implemented?</p> <p>_____</p>
33	<p>Has this program been evaluated in terms of its impact?</p> <ul style="list-style-type: none"> 1. No <input type="checkbox"/> 2. Yes <input type="checkbox"/>
34	<p>If so, on which of the following was it evaluated in terms of impact? (<i>Select all that apply.</i>)</p> <ul style="list-style-type: none"> 1. Teacher knowledge <input type="checkbox"/> 2. Teacher behavior <input type="checkbox"/> 3. Student learning <input type="checkbox"/> 4. Objectives of the program <input type="checkbox"/>
35	<p>Over the course of the program, what data are collected centrally? (<i>Select all that apply.</i>)</p> <ul style="list-style-type: none"> 1. Frequency of class delivery <input type="checkbox"/> 2. Attendance of participating teachers <input type="checkbox"/> 3. Teachers' assessment of value of training <input type="checkbox"/> 4. Test score of teacher subject knowledge <input type="checkbox"/> 5. Test score of teacher pedagogical knowledge <input type="checkbox"/> 6. Practical test observing teaching <input type="checkbox"/>

Content

36	<p>Which of these is the primary focus of the training program?</p> <ul style="list-style-type: none"> 1. Subject content <input type="checkbox"/> 2. Subject-specific pedagogy <input type="checkbox"/> 3. Technology <input type="checkbox"/> 4. Counseling <input type="checkbox"/> 5. Classroom management <input type="checkbox"/> 6. Specific tool <input type="checkbox"/> 7. Assessment <input type="checkbox"/> 8. Curricular update <input type="checkbox"/> 9. General pedagogy <input type="checkbox"/> 10. Theory <input type="checkbox"/>
37	<p>Which of these is the secondary focus of the training program?</p> <ul style="list-style-type: none"> 1. No other focus <input type="checkbox"/> 2. Subject content <input type="checkbox"/> 3. Subject-specific pedagogy <input type="checkbox"/> 4. Technology <input type="checkbox"/> 5. Counseling <input type="checkbox"/> 6. Classroom management <input type="checkbox"/> 7. Specific tool <input type="checkbox"/> 8. Assessment <input type="checkbox"/> 9. Curricular update <input type="checkbox"/> 10. General pedagogy <input type="checkbox"/> 11. Theory <input type="checkbox"/>
38	<p>What is the subject focus of the training program (if any)? <i>(Select all that apply.)</i></p> <ul style="list-style-type: none"> 1. None <input type="checkbox"/> 2. Literacy or language <input type="checkbox"/> 3. Math <input type="checkbox"/> 4. Natural science <input type="checkbox"/> 5. Social science <input type="checkbox"/> 6. Information technology <input type="checkbox"/> 7. Other <input type="checkbox"/>
39	<p>Does this program provide training in-person and/or online?</p> <ul style="list-style-type: none"> 1. In-person <input type="checkbox"/> → SKIP TO QUESTION 48 2. Online <input type="checkbox"/> 3. Both <input type="checkbox"/>

Online programs

SKIP THIS SECTION FOR PROGRAMS WITH NO ONLINE COMPONENTS

40	In total how many hours of training are provided under this program? _____
41	What proportion of this training do teachers spend practicing with other teachers? _____
42	What proportion of this training do teachers spend practicing with students? _____
43	Over how many weeks is this training spread? _____
44	Do teachers have any contact with a trainer online, as part of the program? 1. No <input type="checkbox"/> 2. Yes <input type="checkbox"/>
45	If so, is the contact with trainers individual, in groups, or both? 1. Individual <input type="checkbox"/> 2. Group <input type="checkbox"/> 3. Both <input type="checkbox"/>
46	Are the online group sessions compulsory or voluntary? 1. Compulsory <input type="checkbox"/> 2. Voluntary <input type="checkbox"/>
47	In total, how many hours of online contact do teachers have with a trainer under the program? _____

Delivery I

48	<p>What are the core activities involved in the training? <i>(Select all that apply.)</i></p> <ol style="list-style-type: none"> 1. Lectures <input type="checkbox"/> 2. Discussion <input type="checkbox"/> 3. Teaching practice <input type="checkbox"/> 4. Discussion of videos <input type="checkbox"/> 5. Practice in science labs <input type="checkbox"/> 6. Practice with computers <input type="checkbox"/> 7. Other practical activities <input type="checkbox"/>
49	<p>Which of the following additional activities were included in the training, if any? <i>(Select all that apply.)</i></p> <ol style="list-style-type: none"> 1. None <input type="checkbox"/> 2. Development of pedagogical materials <input type="checkbox"/> 3. Development of classroom evaluation materials <input type="checkbox"/> 4. Training on how to conduct diagnostics <input type="checkbox"/> 5. Lesson planning <input type="checkbox"/> 6. Using scripted lessons <input type="checkbox"/>
50	<p>Does the program use a cascade training model (i.e., program trains trainers who then train teachers)?</p> <ol style="list-style-type: none"> 1. No <input type="checkbox"/> 2. Yes <input type="checkbox"/>
51	<p>What is the most common profile of the trainers or facilitators who the teachers have direct contact with?</p> <ol style="list-style-type: none"> 1. Pre-primary, Primary or secondary teacher in the subject of the training <input type="checkbox"/> 2. Specially selected expert pre-primary, primary or secondary teacher <input type="checkbox"/> 3. Other pre-primary, primary or secondary teacher <input type="checkbox"/> 4. University professor or graduate degree in education <input type="checkbox"/> 5. Researcher <input type="checkbox"/> 6. Government official <input type="checkbox"/> 7. University student in education <input type="checkbox"/> 8. Other <input type="checkbox"/>

52	<p>What, if any, training or certification did the trainers or facilitators who the teachers have direct contact with receive? <i>(Select all that apply.)</i></p> <p>1. None <input type="checkbox"/></p> <p>2. Designed the program <input type="checkbox"/></p> <p>3. Received a specific certification <input type="checkbox"/></p> <p>4. Received one week or less of training <input type="checkbox"/></p> <p>5. Received more than one week of training <input type="checkbox"/></p>
53	<p>Outside of their normal salary, what kind of engagement mechanisms or incentives are given to trainers? <i>(Select all that apply.)</i></p> <p>1. None <input type="checkbox"/></p> <p>2. Performance related bonus <input type="checkbox"/></p> <p>3. Tablet or computer <input type="checkbox"/></p> <p>4. Books <input type="checkbox"/></p> <p>5. Community recognition <input type="checkbox"/></p> <p>6. Other <input type="checkbox"/></p>
54	<p>In total, how many hours of homework are teachers expected to do as part of the training, per year?</p> <p>_____</p> <p>_____</p>
55	<p>Over how many weeks is this homework spread?</p> <p>_____</p>
56	<p>Which of these types of follow-up support do teachers receive? <i>(Select all that apply.)</i></p> <p>1. Text messages <input type="checkbox"/></p> <p>2. Phone calls <input type="checkbox"/></p> <p>3. Emails <input type="checkbox"/></p> <p>4. In-school support from principals <input type="checkbox"/></p> <p>5. In-school support from other school staff <input type="checkbox"/></p>
57	<p>Over how many weeks is this follow-up support spread?</p> <p>_____</p>
58	<p>Does the program provide any face-to-face training?</p> <p>1. No <input type="checkbox"/> → SKIP TO QUESTION 71</p> <p>2. Yes <input type="checkbox"/></p>

Delivery II

SKIP THIS SECTION FOR PROGRAMS WITH NO FACE-TO-FACE COMPONENTS (I.E. ONLINE ONLY)

59	How many days do teachers work face-to-face with trainers or facilitators in this program? _____						
60	Over how many weeks is this face-to-face training spread? _____						
61	Approximately what proportion of this time is spent in lectures and discussion? _____						
62	Approximately what proportion of this time is spent practicing teaching with students? _____						
63	Approximately what proportion of this time is spent practicing teaching with other teachers? _____						
64	Approximately what proportion of this time is spent in other practical activities with other teachers? _____						
65	Where does the majority of the face-to-face training take place? <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 40px;">1. School of teacher being trained</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 40px;">2. Central location (other school, hotel, government building etc.)</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 40px;">3. University or training center</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> </table>	1. School of teacher being trained	<input type="checkbox"/>	2. Central location (other school, hotel, government building etc.)	<input type="checkbox"/>	3. University or training center	<input type="checkbox"/>
1. School of teacher being trained	<input type="checkbox"/>						
2. Central location (other school, hotel, government building etc.)	<input type="checkbox"/>						
3. University or training center	<input type="checkbox"/>						
66	On average, about how many teachers are there per trainer or facilitator in each training session? _____						
67	How many in-school follow-up support visits do teachers receive after the initial training (if any)? _____						
68	What is the nature of these follow-up visits? <i>(Select all that apply.)</i> <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 40px;">1. In-class pedagogical support</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 40px;">2. Monitoring</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> <tr> <td style="padding-left: 40px;">3. Review material</td> <td style="text-align: right;"><input type="checkbox"/></td> </tr> </table>	1. In-class pedagogical support	<input type="checkbox"/>	2. Monitoring	<input type="checkbox"/>	3. Review material	<input type="checkbox"/>
1. In-class pedagogical support	<input type="checkbox"/>						
2. Monitoring	<input type="checkbox"/>						
3. Review material	<input type="checkbox"/>						
69	Over how many weeks are the follow-up visits spread?						

70	How many times do teachers receive any of the above types of support? (<i>Count each text message/phone call/conversation as one time.</i>)

Delivery III

71	Were there any elements of the program that the teachers particularly <i>liked</i> ?
	Element 1 _____
	Element 2 _____
	Element 3 _____
72	Were there any elements of the program that the teachers particularly <i>disliked</i> ?
	Element 1 _____
	Element 2 _____
	Element 3 _____
73	What were the key elements you think made the program work?
	Element 1 _____
	Element 2 _____
	Element 3 _____

Appendix C: Mathematical Appendix

For all estimates included in the meta-analysis, the goal is to estimate the standardized effect size, again drawing on Borenstein et al. (2009):

$$d = \frac{D}{S_{pooled}} \quad (\text{Equation 1})$$

using some estimate of the raw mean difference between treatment and control groups, D , as well as its combined standard deviation for treatment and control groups, S_{pooled} . All studies report D directly, however, S_{pooled} is commonly not reported. Almost all studies we review instead report the standard error of D , SE_D . Where this is the case, if we assume that the standard deviations of the two groups are the same, then the variance of D is:

$$V_D = \frac{n_1+n_2}{n_1 n_2} S_{pooled}^2 \quad (\text{Equation A1})$$

where n_1 and n_2 are the sample sizes in the two groups. The standard error of D is then the square root of V .

$$SE_D = \sqrt{V_D} \quad (\text{Equation A2})$$

Combining Equation A1 and Equation A2, we derive our equation for S_{pooled} , the within-groups standard deviation, pooled across treatment and control groups:

$$SE_D = \sqrt{\frac{n_1 + n_2}{n_1 n_2} S_{pooled}^2}$$

$$SE_D = \sqrt{\frac{n_1 + n_2}{n_1 n_2}} \sqrt{S_{pooled}^2}$$

$$\square E_D = \sqrt{\frac{n_1 + n_2}{n_1 n_2}} S_{pooled}$$

$$S_{pooled} = \sqrt{\frac{n_1 n_2}{n_1 + n_2}} SE_D \quad (\text{Equation 2})$$

We can then divide D by S_{pooled} to calculate standardized effect sizes, d , for all estimates.

Appendix D: Complete Regression Results

Table C1. Overarching Aspects – complete regression results

Overarching Aspects variable	Program impact on student learning
Program provides textbooks	0.355** (0.128)
Program provides other reading materials (flashcards, word banks, primers)	0.159* (0.087)
Participation has implications for promotion or points towards promotion or salary implications	0.143** (0.066)
Targeting by years of experience	0.136 (0.198)
Program provides storybooks	0.129 (0.094)
Number of schools in which the program was implemented	0.120 (0.083)
Program designed by Government	0.100 (0.130)
Participation has implications for status only	0.095 (0.101)
Teachers dropped out of program in last year	0.088 (0.096)
Teachers not evaluated	-0.084 (0.084)
Program provides craft materials	-0.084 (0.126)
Positive consequence if teachers are well evaluated	0.080 (0.100)
Program provides materials	0.078 (0.109)
Program designed by NGO or social enterprise	0.065 (0.086)
Number of teachers receiving training under this program in the last year	0.065 (0.088)
Number of years the program been running	0.063 (0.119)
Negative consequence if teachers are poorly evaluated	0.054 (0.117)
Targeting by grade	-0.050 (0.098)

Overarching Aspects variable	Program impact on student learning
Program implemented by NGO or social enterprise	0.039 (0.094)
Program provides computers	0.035 (0.127)
Targeting by subject	-0.034 (0.099)
Program provides teacher manuals	-0.034 (0.090)
Targeting by contract teachers	0.027 (0.121)
Program provides scripted lessons	0.020 (0.151)
Program implemented by Government	-0.017 (0.107)
Program provides lesson plans/videos	-0.017 (0.091)
Program design based on informal diagnostic	-0.012 (0.134)
Program provides software	0.011 (0.096)
Program design not based on any kind of diagnostics	0.006 (0.151)
Targeting by geography	-0.001 (0.082)
Observations	26

Standard errors in parentheses. *** p<0.01, ** p<0.05, * p<0.1.

Table C2. Content – complete regression results

Content variable	Program impact on student learning
Primary focus of the training program is classroom management	0.471 (0.272)
No subject focus of training	-0.243 (0.204)
Secondary focus of the training program is subject content	0.182 (0.156)
Primary focus of the training program is new technology	0.180 (0.206)
Primary focus of the training program is pedagogy	0.177 (0.201)
Secondary focus of the training program is pedagogy	0.123 (0.178)
Training involves lesson enactment	0.110 (0.072)
Training involves lesson planning	0.096 (0.102)
Primary focus of the training program is counseling	-0.089 (0.235)
Training involves training on how to conduct diagnostic	0.083 (0.074)
Primary focus of the training program is subject content	0.083 (0.235)
Subject focus of the training program is science	-0.063 (0.250)
Subject focus of the training program is information technology	0.062 (0.250)
Training involves the use of scripted lessons	0.052 (0.108)
Subject focus on literacy or language	0.029 (0.155)
Subject focus of the training program is math	-0.028 (0.186)
Training involves lectures	0.020 (0.152)
Training involves materials development	0.012 (0.087)
Training involves discussion	0.004 (0.082)
Observations	26

Standard errors in parentheses. *** p<0.01, ** p<0.05, * p<0.1.

Table C3. Delivery – complete regression results

Delivery variable	Program impact on student learning
Training takes place in university or training center	0.385** (0.142)
Follow-up visits to review material	0.256 (0.156)
Most common profile of the direct trainers is researchers	-0.196 (0.336)
Most common profile of the direct trainers is local government officials	-0.170 (0.257)
Proportion of training spent practicing with other teachers	0.169 (0.134)
Includes consecutive days of face-to-face training	0.165 (0.148)
Proportion of training spent in lectures	-0.156 (0.094)
Includes follow-up visits	0.146 (0.122)
Most common profile of the direct trainers is university professors or graduate degrees in education	-0.146 (0.257)
Follow-up visits for in-class pedagogical support	0.144 (0.102)
Months over which distance learning is spread	-0.140 (0.085)
Most common profile of the direct trainers is primary or secondary teachers	-0.094 (0.274)
Includes distance learning	-0.066 (0.092)
Total hours of face-to-face training	0.058 (0.083)
Cascade training model	-0.039 (0.100)
Proportion of training spent practicing with students	0.033 (0.093)
Weeks over which face-to-face training is spread	-0.025 (0.085)
Training takes place in-school	0.004 (0.194)

Standard errors in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.
